STEAL THESE 13 STRATEGIES

TO TACKLE THE EFFECT OF COVID-19



"IN TIMES OF RECESSION THERE ARE MASSIVE OPPORTUNITIES AND FORTUNES TO BE MADE, SO FOR NEW UP AND COMING ENTREPRENEURS, THIS IS THE TIME TO GO AND START A BUSINESS."



RICHARD BRANSONFounder, Virgin Group

WHAT ARE WE TALK ABUT

01. Overview Facts

02. 13 Strategies

03. Resources

04. **Q&A**

05. End of Presentation

WHO IS THIS FOR?

This presentation aims to help anyone in one of these 3 groups.

Which one are you?

1. Missing in Action

You are someone who has zero digital presence. No website, no social media accounts, nowhere to be found online.

2. In No-man's Land

You have a website and that's about it. You have one because you heard you need one but you never utilize it to its full potential.

3. Scouting for New Ideas

You have a website and have been running digital ads. But because of the current situation, your existing campaigns no longer deliver results.

OK, LET'S GET REAL

The normal reaction to a crisis is to cut company spending. And the first place they go to make those cuts is usually marketing. But that is a big mistake.

While your competitors are cutting back on spend, there's a room for your brand to take over and win the minds of your target consumers.

This is a rare opportunity for smart businesses to shift the entire marketplace in their favour in the long run.



Advertising is cheap right now

A lot of businesses are pulling back which resulted in the lowest advertising costs we've seen in a while.



Let real data guide you

You'll can quickly and easily modify campaigns or shift budget towards the right channels depending on real-time data and results.



Follow the money

To get more sales, your consumers need to know what you're offering. You can reach potential customers where they spend most of the time right now – online.

TAKING THE SMARTER APPROACH

Proven strategies that are being used by some of the best companies today.

Hand-picked strategies that meet our 3 criteria:



FAST setup and results

Strategies that you can execute and apply immediately. Should take no more than 3 days.



AFFORDABLE solution

Some strategies we are sharing will cost \$0 to run. All it takes is time and patience.



SCALABLE for the new normal

Go beyond and prepare you for the world that comes after COVID and the rise of the contact-free economy, aka the "new normal."

"IN EFFECT, IT IS BECOMING POSSIBLE TO IMAGINE A WORLD OF BUSINESS—FROM THE FACTORY FLOOR TO THE INDIVIDUAL CONSUMER—IN WHICH HUMAN CONTACT IS MINIMIZED....THE TRENDS ARE UNMISTAKABLE—AND PROBABLY IRREVERSIBLE."

McKinsey article
April 2020

MOVEYOUR BUSINESS

There are 2 critical parts of this new paradigm shift:

- People are at their homes
- People are online

So, you need to bring your products online and into customers' homes.

Products are sold and bought online now more than ever, from clothing to food and other essentials.



People are buying everything online, from essentials like food and clothes, to even medication.

2020 Model S

Model S Long Range Plus

12 milesBay Area



Rendered Image

Free Unlimited Supercharging

\$81,490 \$1,142/mo①

Excluding taxes and fees \$100 order fee due today

BUY

Warranty

4 years / 50,000 miles

Covers 4 years from when you take delivery or 50,000 total miles. Battery & drive unit limited warranty valid through April 2028 or 150,000 total miles.

Ordering & Delivery Process



1-year Premium Connectivity
 Trial

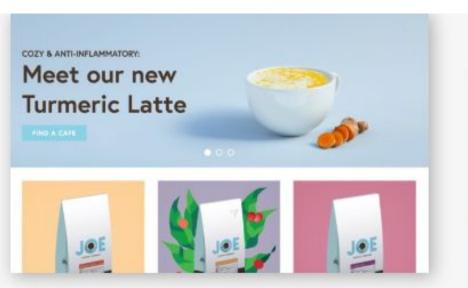
People are also buying high-ticket items online, like cars. You can buy a \$80,000 Tesla directly on the internet.

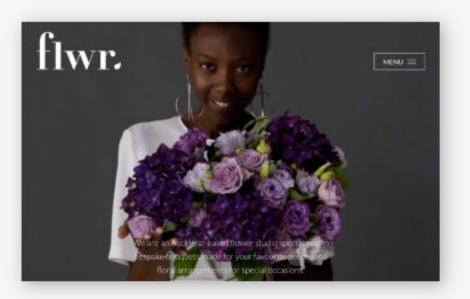
Build exactly the eCommerce website you want

WooCommerce is a customizable, open-source eCommerce platform built on WordPress. Get started quickly and make your way.

START A NEW STORE

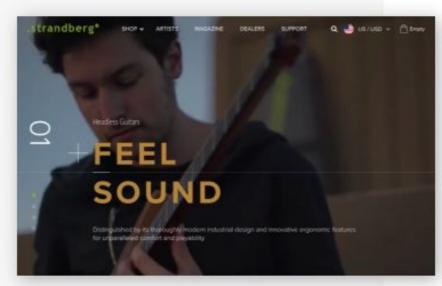
or Customize & Extend >

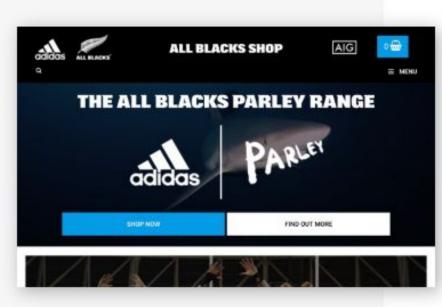




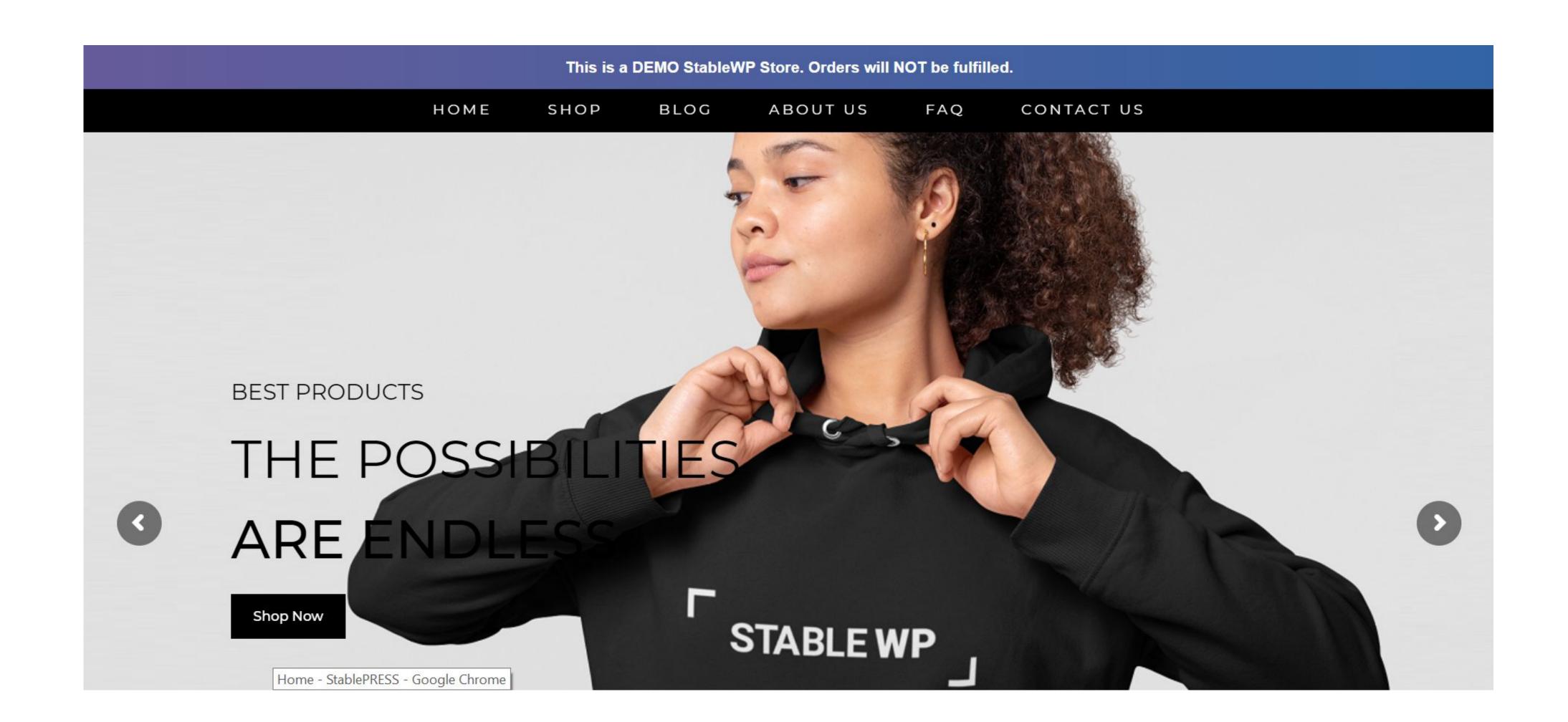




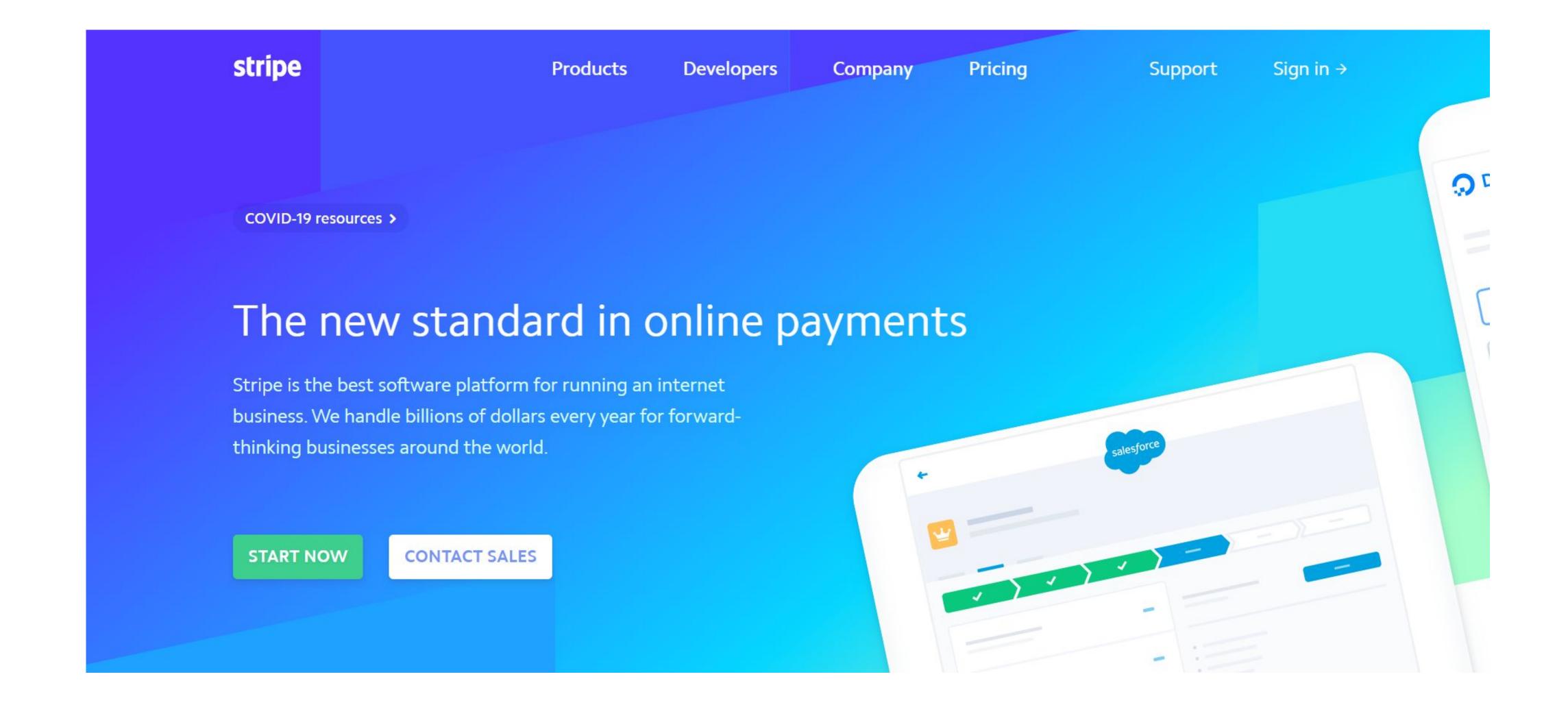




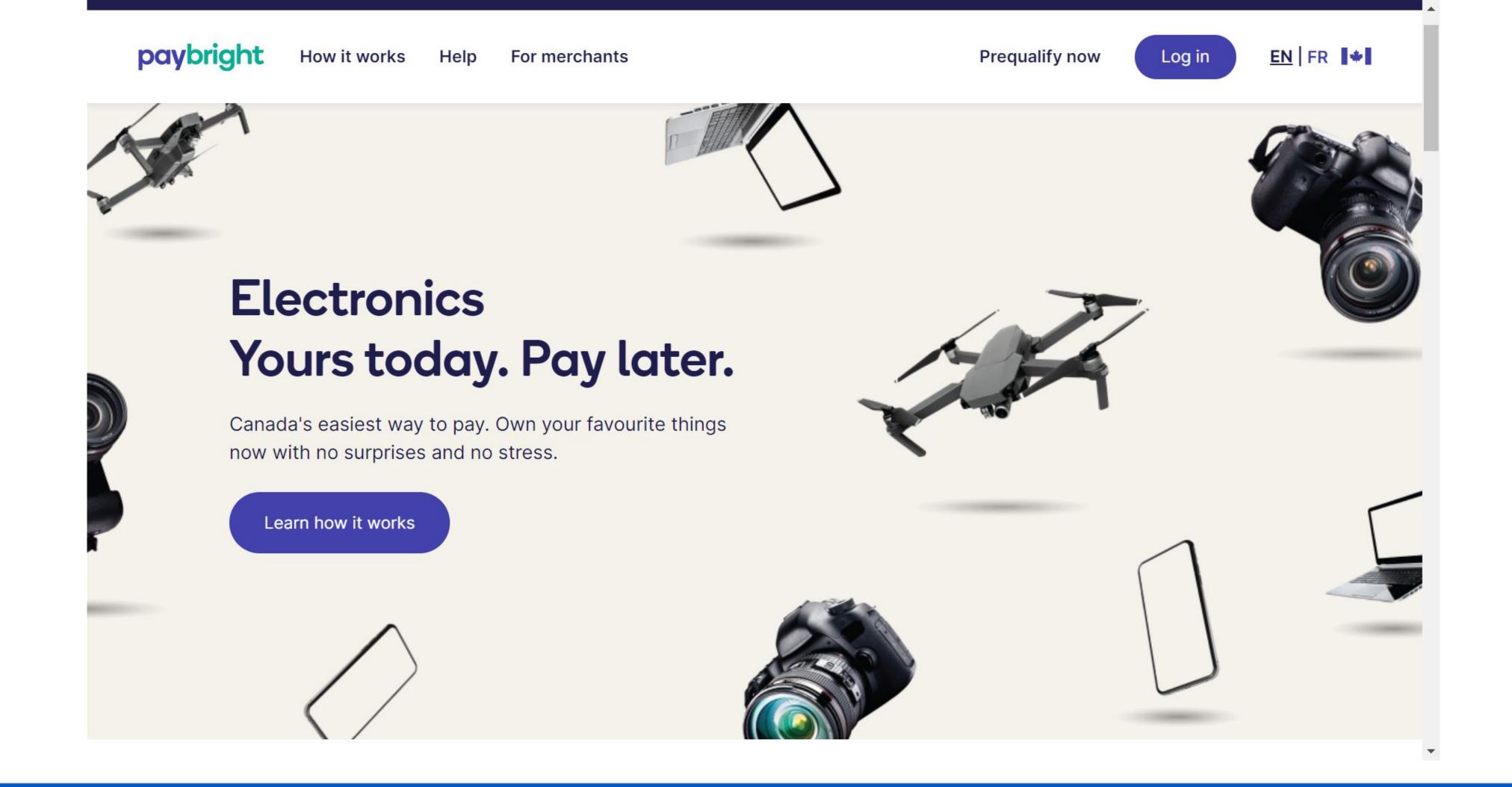
Platforms to set up shop quickly - WordPress, WooCommerce & Shopify



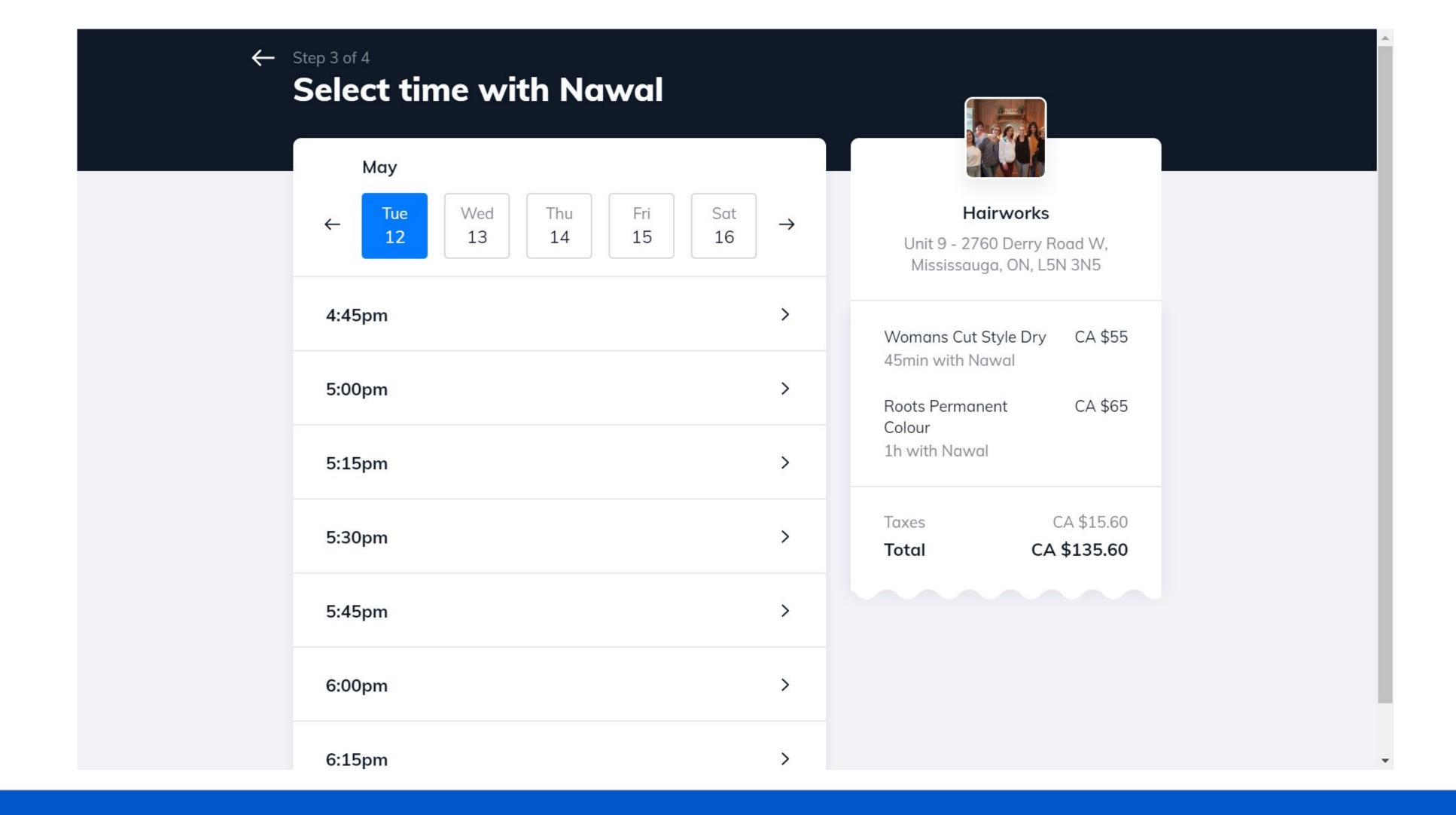
Go for a pre-configured e-commerce store which can be launched within a couple of days.



PayPal and Stripe can get you approved almost instantly



Provide the option to buy online in installments with services like PayBright.



A website is much more than just a place for retailers to sell online - for example, appointment-based businesses like salons can offer online booking.

UTILIZE YOUR

The lowest hanging fruit is to reach out to existing leads and customers through email marketing.

It's a free way to leverage what you already have.

This can go two ways:

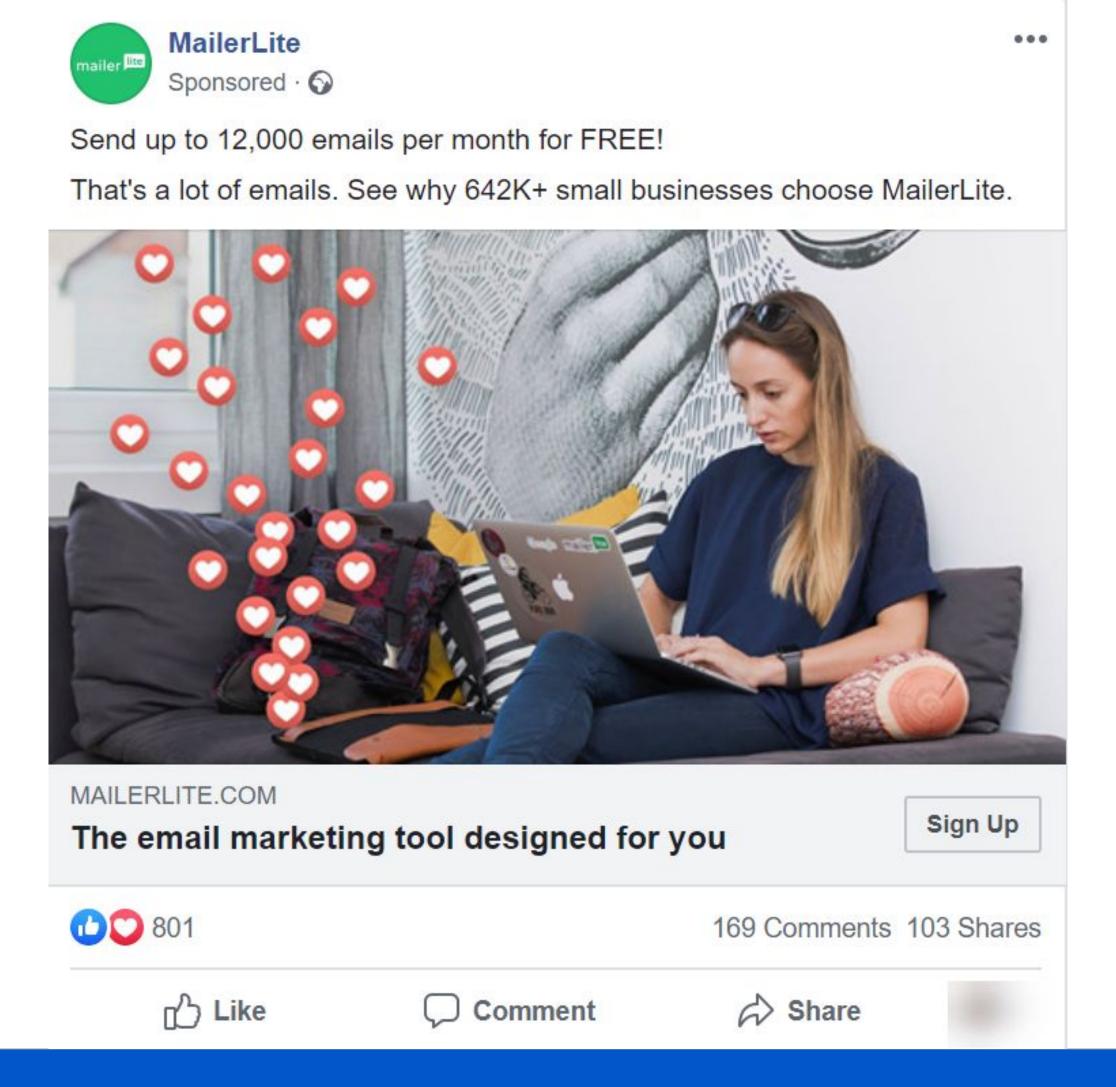
- Find most valuable customers and offer special rewards and discounts
- Reach existing leads that haven't bought yet with special offers



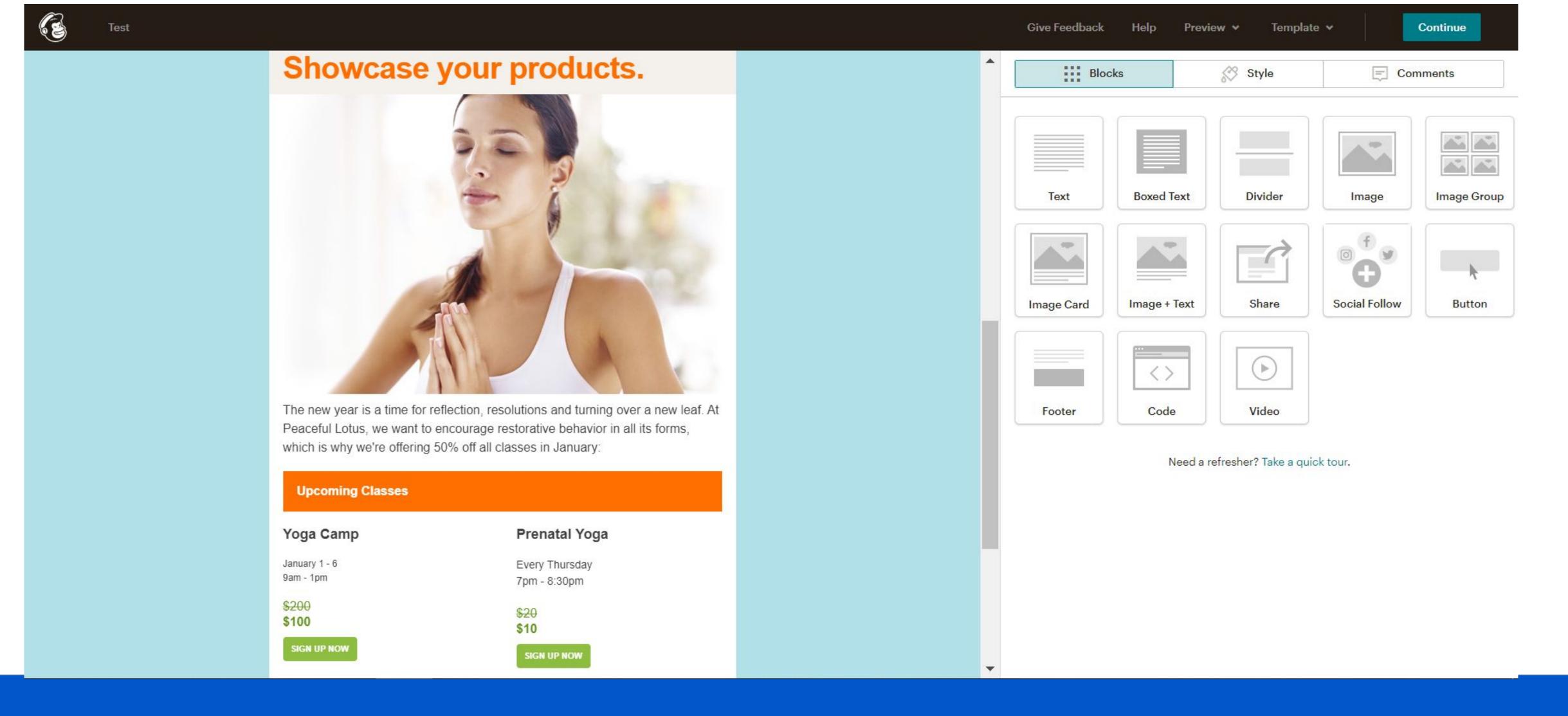
Mailchimp Announces \$10M Price Relief Fund to Support Small Business Customers

We're investing \$100M to fuel small business growth in response to the COVID-19 crisis.

MailChimp is offering a free starter plan as well as a price relief on premium plans for small businesses.



MailerLite, another email automation tool, offers sending 12K emails per month for free to small businesses.



Email tools are easy to use, you can design beautiful emails using templates and drag-and-drop visual email builder.

[3] FOCUS ON PPC ADS

People stuck at home are spending more and more time online.

Even so, due to business disruption there's a decline in demand for advertising.

This leads to lower CPM and CPC on Facebook, Google and other ad platforms, with some reporting that the advertising costs are down by as much as 51%.



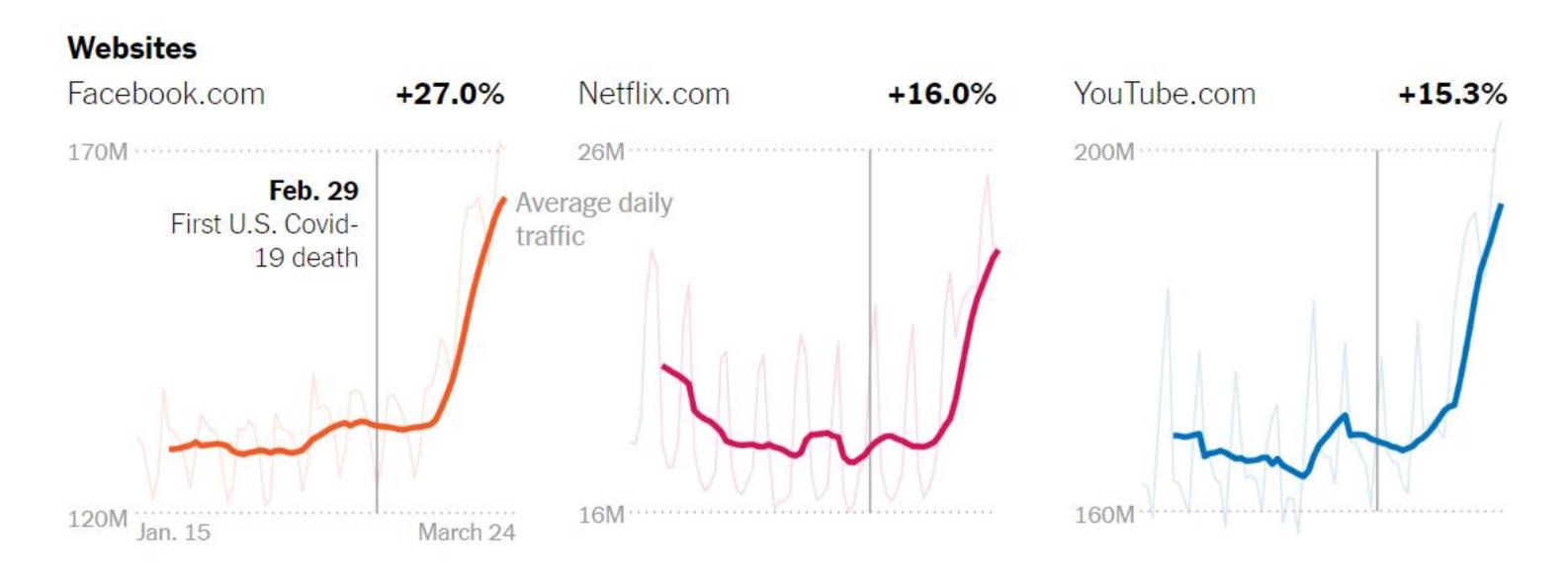




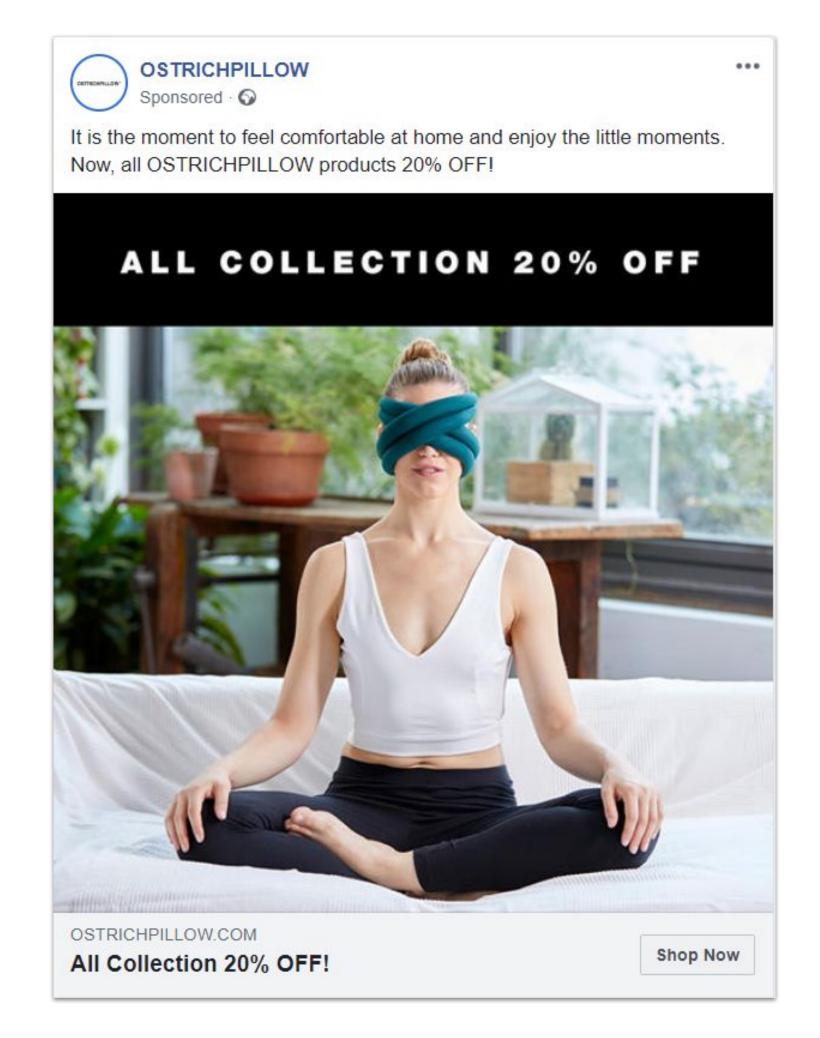


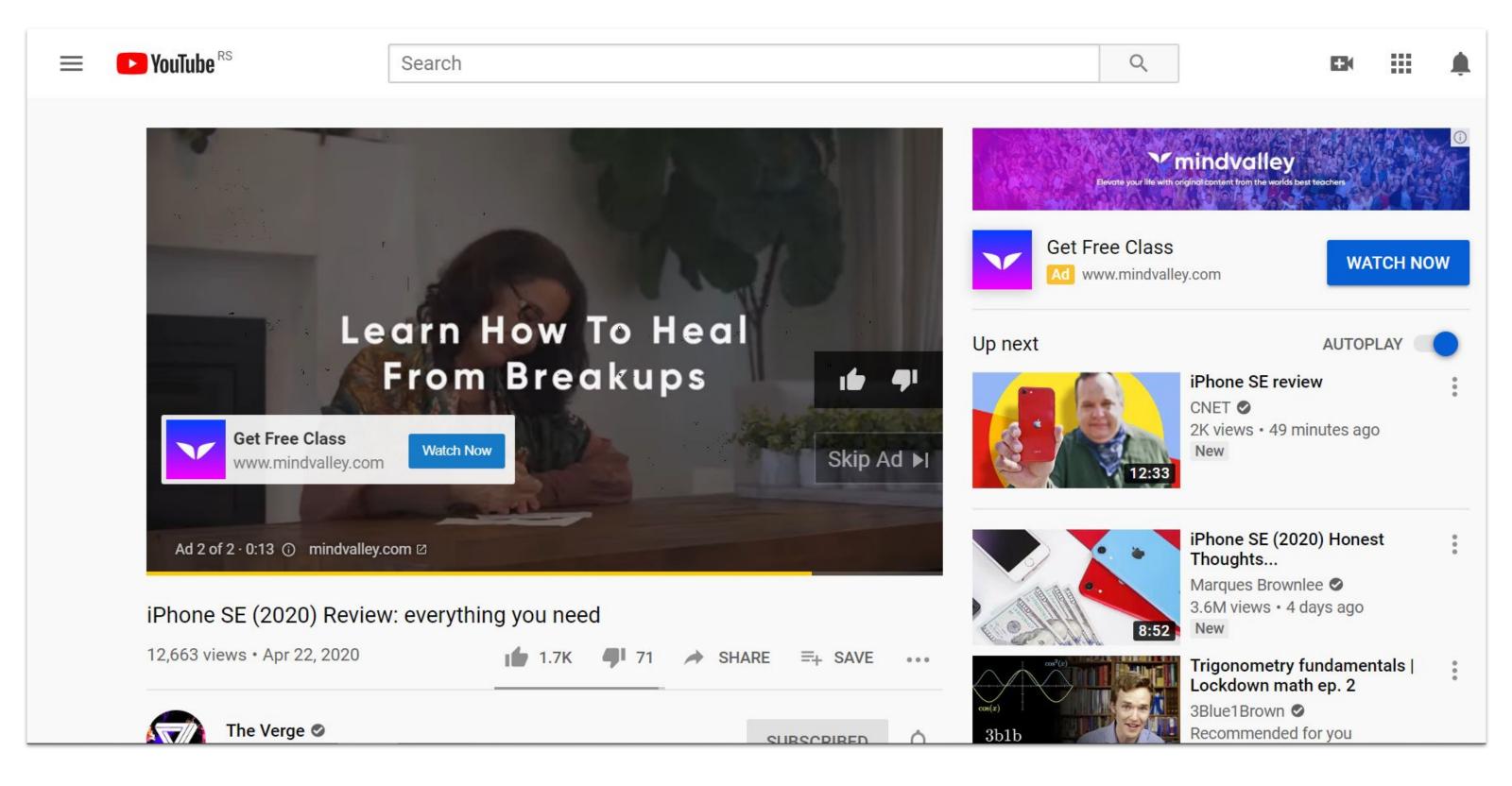


We are looking to connect and entertain ourselves, but are turning away from our phones

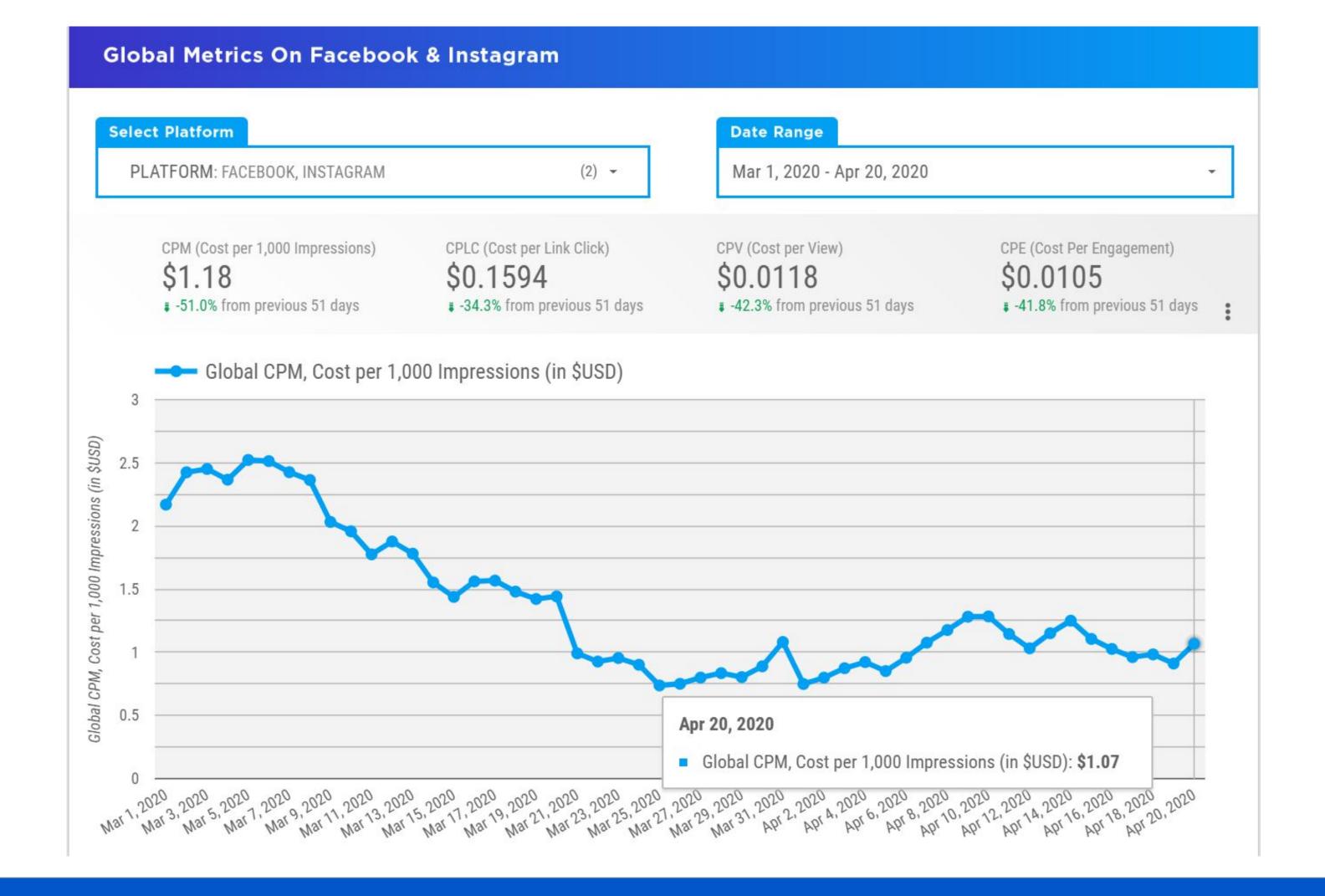


Due to social distancing and stay-at-home orders people spend more time on social media like Facebook, Instagram and YouTube.





Online ads are very engaging and work to grab attention, raise awareness and generate interest in your offerings, directly resulting in more sales.

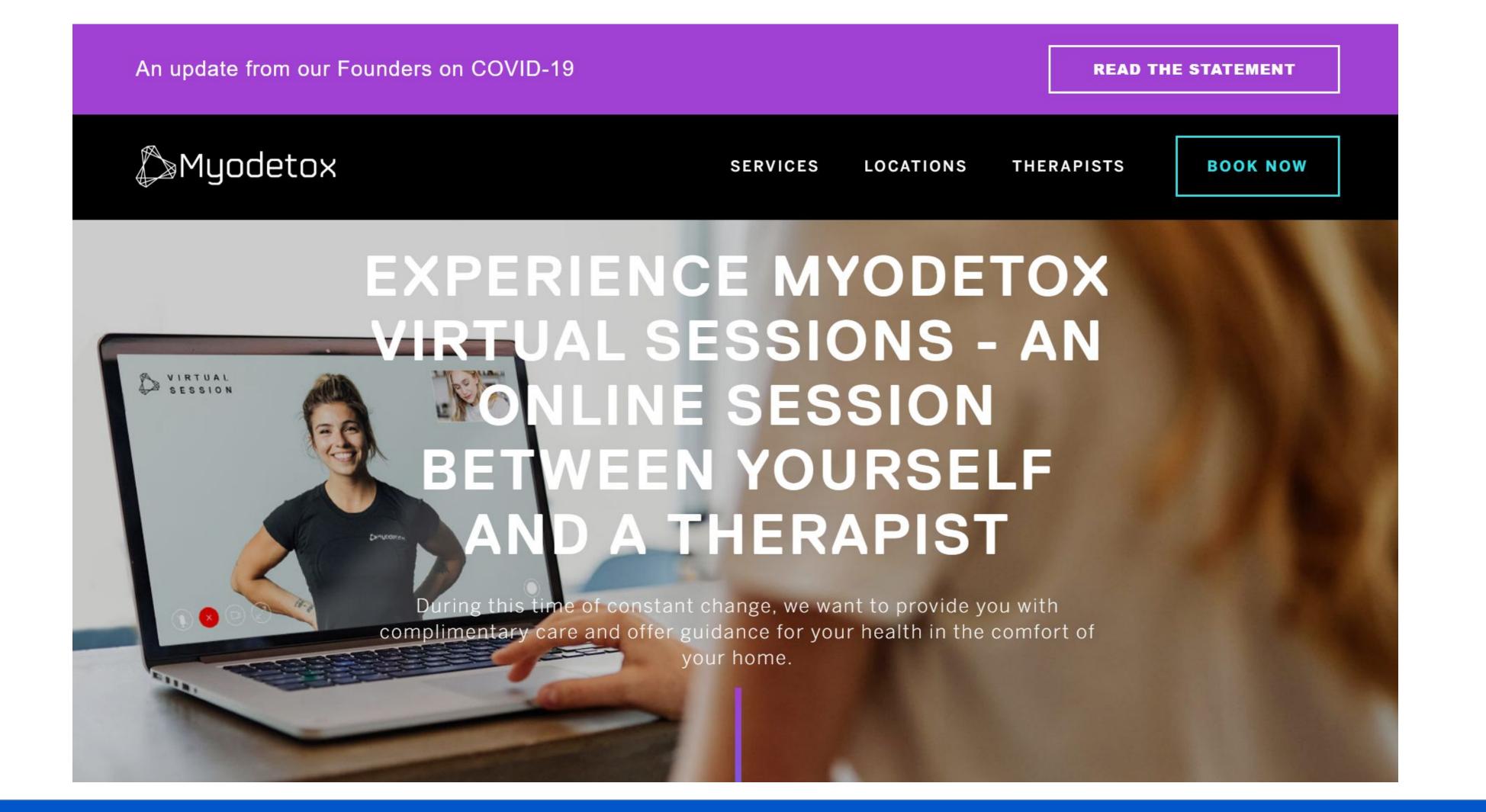


Advertising cost on Facebook and Instagram is down by as much as 51% due to businesses pulling back on their advertising.

LEVERAGE CONFERENCING

Service-based businesses that depend on close contact with clients now have more options to service their clients' needs and keep their business running.

Telehealth, online video sessions and consultations, home learning are just some of the ways to leverage online video to safely provide services online during social distancing.



Physiotherapists can leverage online video to provide virtual sessions and consultations over the internet.

WORKSHOPS NEW TO YOGA?

PURCHASE CLASSES

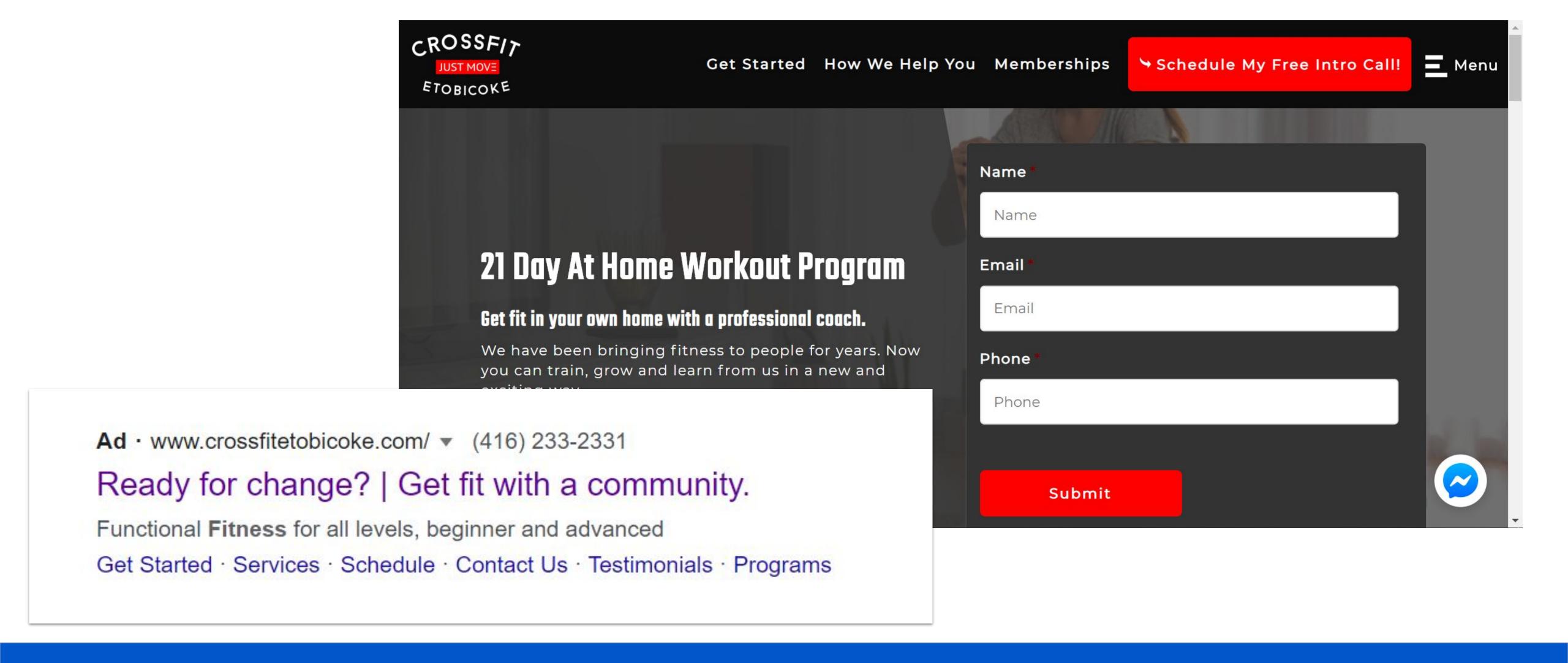
Three ways to Yoga from Home starting April 13th:

Yoga on Demand: Yoga Live Zoom: IG Live Classes

Studio Closure Until May 6th: Latest Studio Updates on Covid 19, Click Here

Richmond & Spadina | Yonge & Eglinton | Vaughan | Richmond Hill Bay & Dundas

Yoga and Fitness studios can provide 1-on-1 on demand sessions via Zoom or other video platforms.



Use ads to promote your new offers, stay top-of-mind and bank on low advertising costs.

- 1. Legal professionals can provide online consultations
- 2. Clinics and Doctors can provide online video assessments and appointments
- 3. Renovators/Interior Designers can offer online video consultations and quotes (the customer can take the measurements)
- 4. Coaches, Teachers and Tutors can provide online classes, etc.

SERVICE-BASEI BUSINESSES GAN FROM VIDEO

[5] PROMO TEMS FUR HUNEUSE

It's imperative to be smart about how you use your advertising spend.

Your goal is to maximize sales as quickly as possible, which means promoting items in demand - those that could be used around the house.

Items like sweatpants, slippers, etc., are more likely to be sold than handbags, lipstick and sunglasses.



Well.ca Pharmacy is committed to supporting the health and wellbeing of you and your family. We will deliver your prescriptions to your door for free. You can also easily book time to speak to our pharmacist over phone or video chat.



Toronto, get free prescription delivery to your door - Well.ca Pharmacy

Available online 24/7

TORONTO, GET FREE PRESCRIPTION DELIVERY TO YOUR DOOR WELL.CA PHARMACY



Learn More



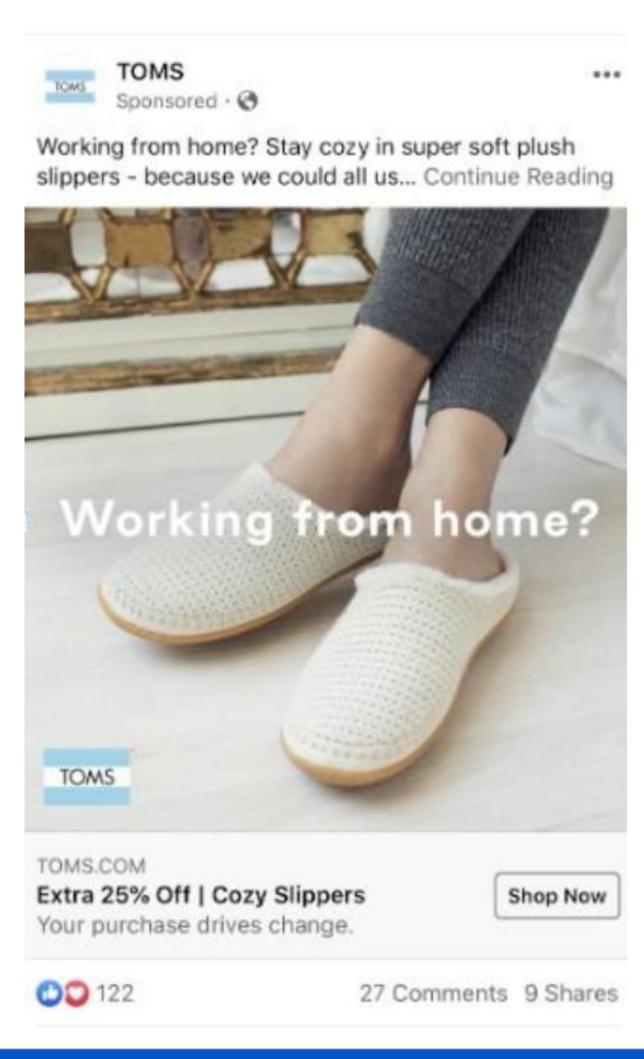
Our best-selling, customer fave, Ordinary product is also a staff fave! Here's why we love The Ordinary's Niacinamide serum, and why you will too!



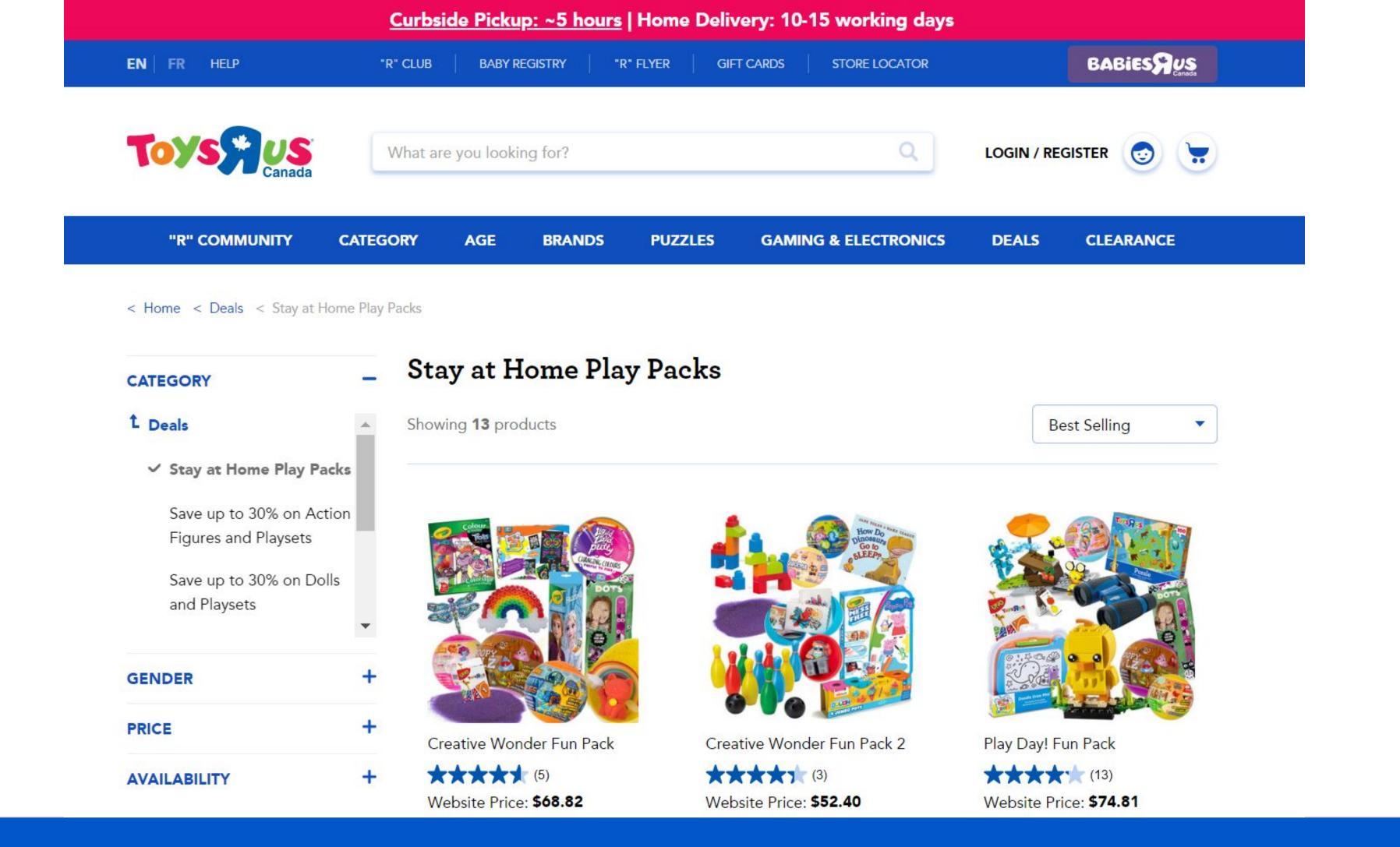
What We're Loving Now: The Ordinary's Niacinamide WHAT WE'RE LOVING NOW: THE ORDINARY'S NIACINAMIDE

Learn More

Well.ca focuses all their online ads on skincare products that can be used at home as well as home delivery.



Instead of canvas shoes, sunglasses and handbags, promote items like cozy slippers and sweatpants.



Offer stay-at-home bundles and kits.



BBQ time is all the time, so cure those cravin's and order all your Montana's faves on the app. We'll take care of the cookin'.



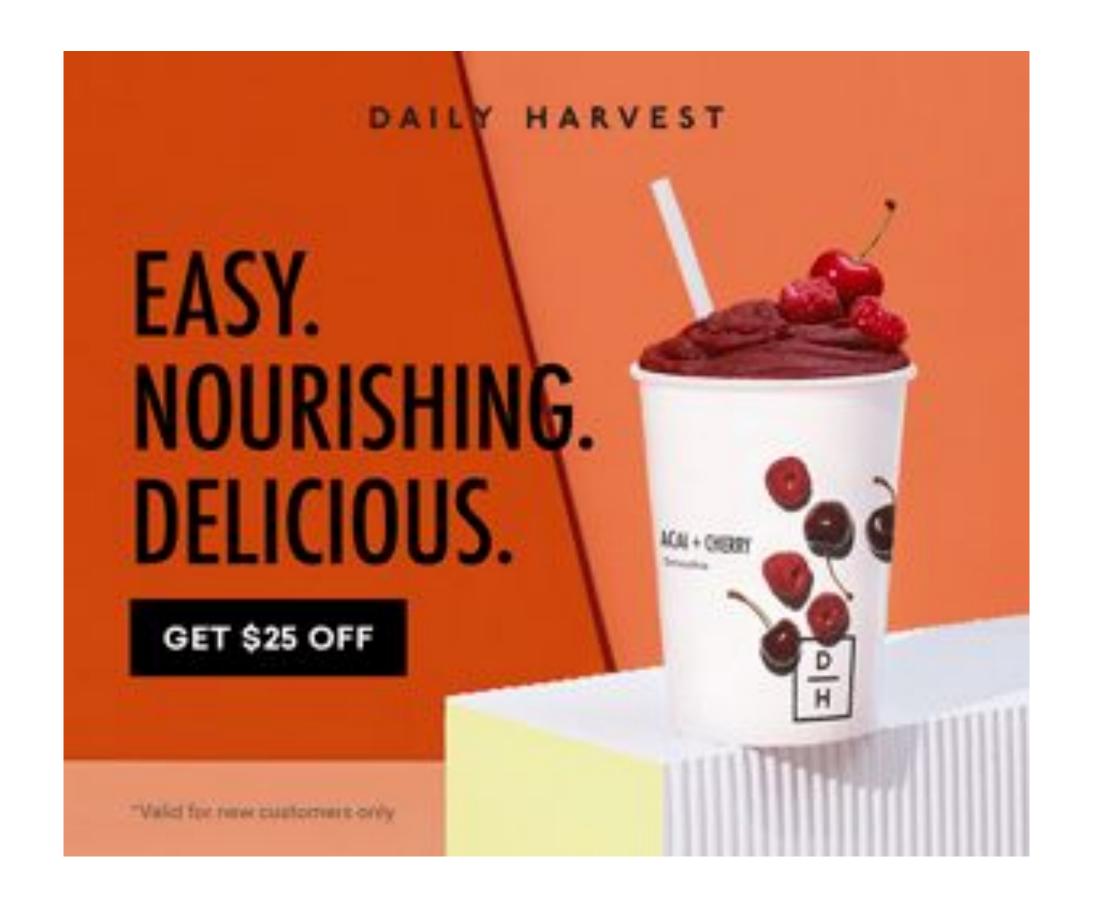
Only at Montana's®
ORDER.MONTANAS.CA

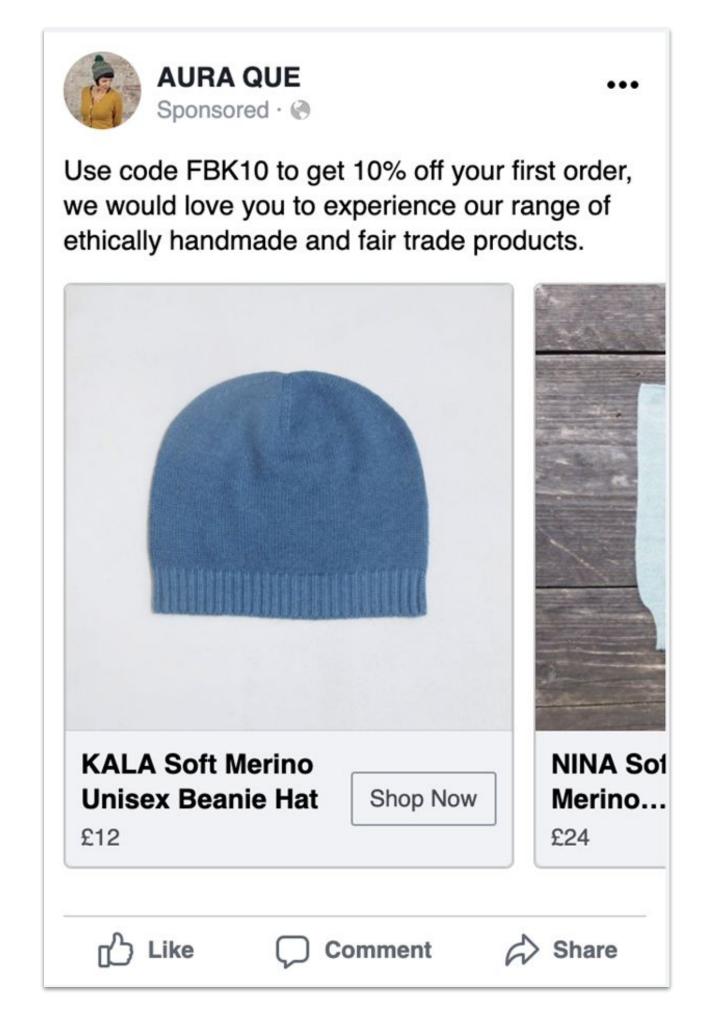
Restaurants can promote home delivery or curbside pickup.

[6] PRIORITIZE RETARGETING E LOCKALIKES

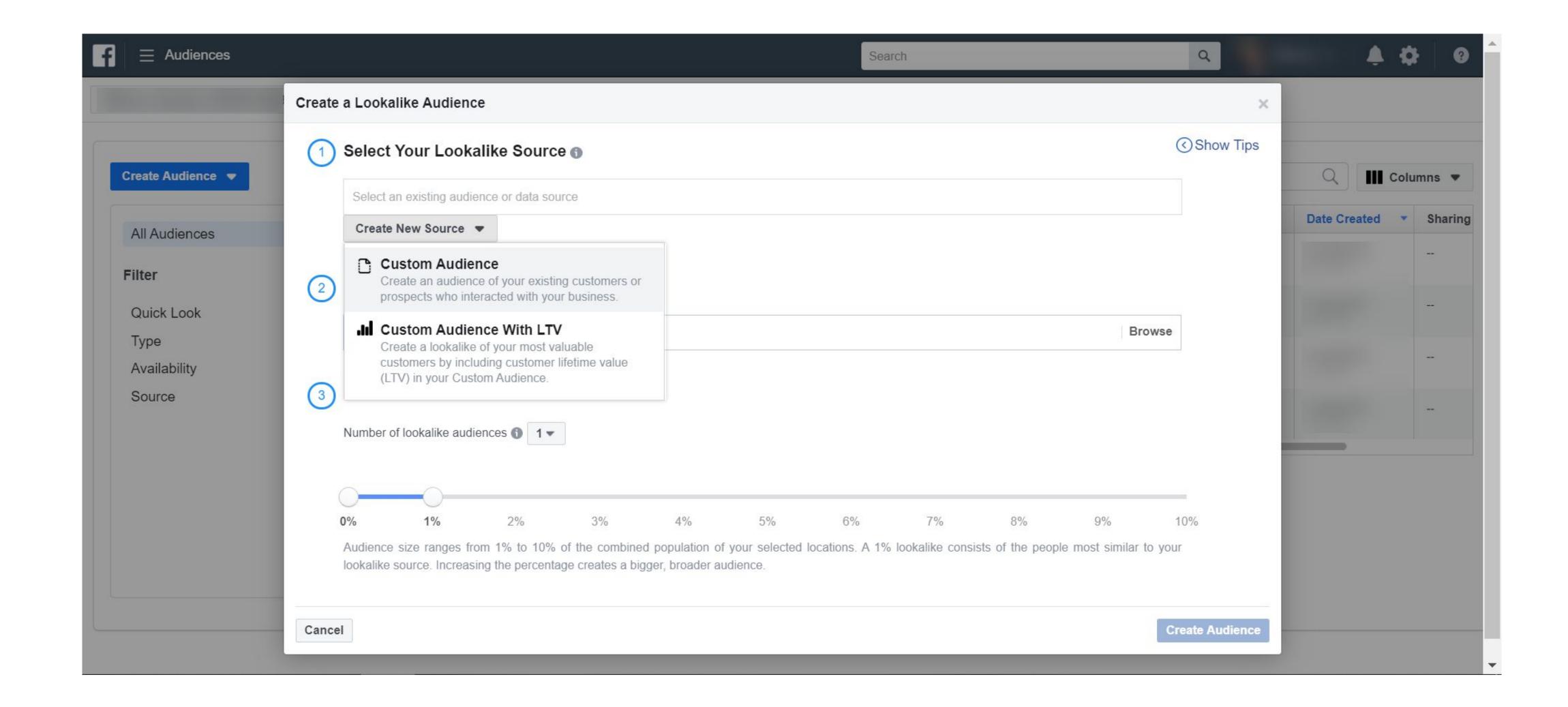
Focus your ad budget on efforts that are most likely to lead to fast and immediate returns.

With increased browsing, now is a good time to re-engage previous website visitors and get them back to your site with an incentive like 'free shipping,' and special promos.





Both Facebook and Google offer dynamic retargeting.



Facebook Lookalike Audience targeting helps reach new users that are similar to your existing customers.

PRUMUTE GIFT CARDS 5 VOUGHERS

Offer gift cards or a discount on future visits as a way for others to support you during this time.

Let clients prepay for classes, training packages or memberships. Consider offering deals on class packs or future memberships.

Vouchers can also work for salons, spas, and others. Offer vouchers at discounted price that can be used at a later time.



Send Health to Someone You Love

Gift Cards are now 25% off! Invest in a Kure Wellness Bond today.



Buy a \$100 Card for \$75, or a \$20 card for \$15

Minimum order is \$20, maximum order is \$10,000,000. Cards arrive in the mail via our fulfillment center. Send them to yourself or anyone else with a mailing address.

Promote gift cards that can be used when your business resumes.

CHECK GIFT CARD BALANCE FREQUENTLY ASKED QUESTIONS OTHER GIFT CARD SUPPORT

NOW THROUGH 5/10 BUY A \$50 GIFT CARD, GET A\$10 BONUS eCARD! NOW ACCEPTED FOR ONLINE ORDERS

To our Slice of Joy guests: We've extended our Slice of Joy redemption deadline to June 30, 2020 (previously March 31st). All other terms and conditions still apply. As many of our cities and neighborhoods transition to only allowing take-out and delivery service in light of the COVID-19 situation, we want to remind you that you are able to use your eSlice of Joy on your online orders placed through our website and on take-out orders that are placed in the restaurant. To redeem your eSlice of Joy on an online order, please select the "Pay at Restaurant" option; do not select "Add New Credit Card" or "Add New Gift Card." Sorry, DoorDash is unable to accept eSlice of Joys on delivery orders.

SEND A GIFT CARD



PURCHASE A GIFT CARD

ORDER IN BULK FOR BUSINESS



START BULK ORDER

Incentivise your gift card offers with gifts, discounts, bundles or other specials.

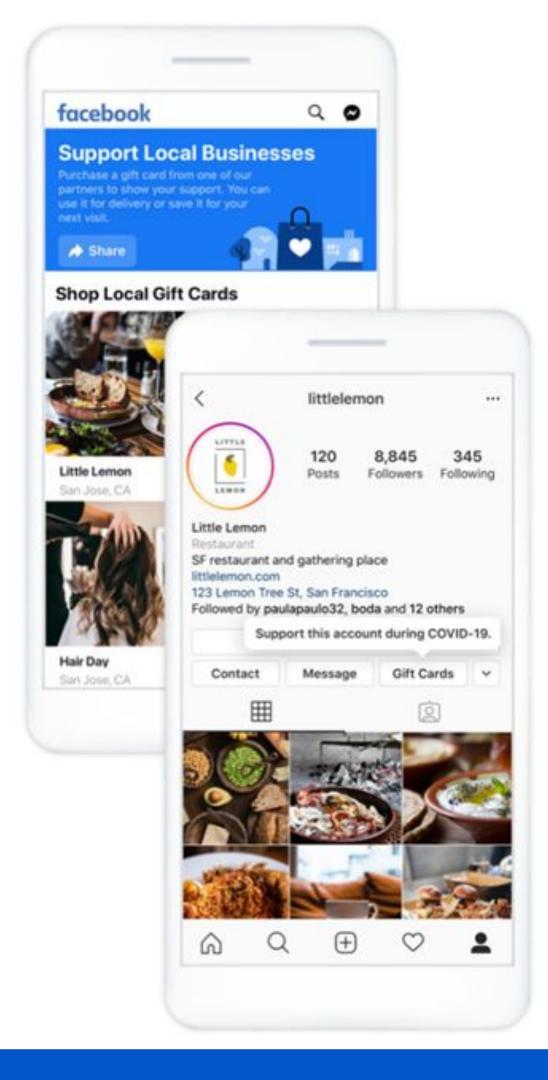


BUY A GIFT CARD

You can help your local studio and its employees by purchasing a gift card. This revenue will support the local studio during this difficult time and you can use the credit now or in the future. Now more than ever, physical and mental health and wellness are a top priority; your local Pure Barre studio brings that much more to your community.

The Pure Barre community is strong and we appreciate your ongoing support.

Gift cards work just as well for fitness studios, salons, clinics, etc.



Facebook provides a new "Support Local Businesses" feature to promote gift cards.

[8] TURN IN-PERSON SERVICES TO HOME-DELIVERED PRODUCTS

Businesses that can't provide their core services can still transform a part of their service into products that can be safely delivered to people's homes.



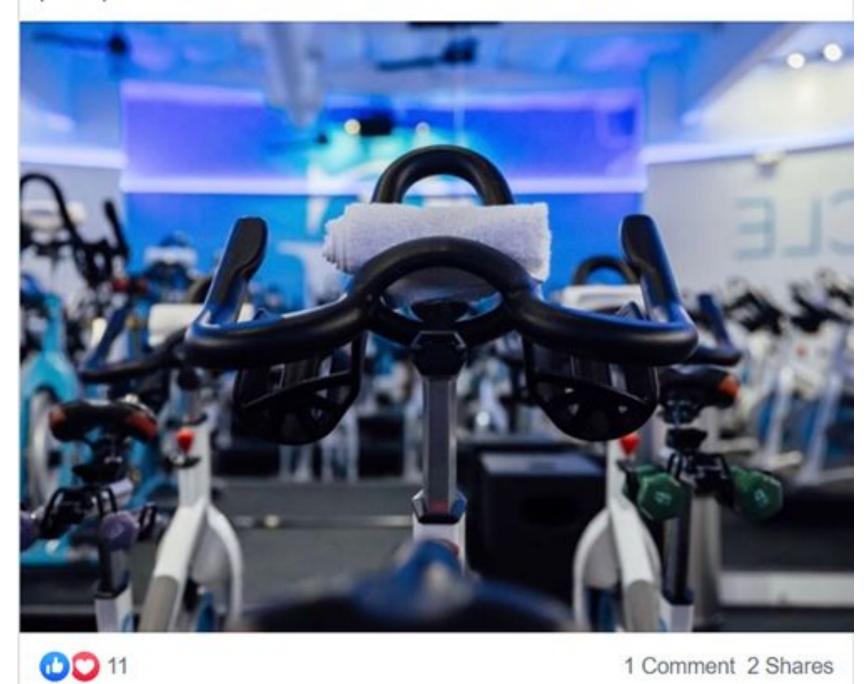
Restaurants can offer home preparation meal kits.



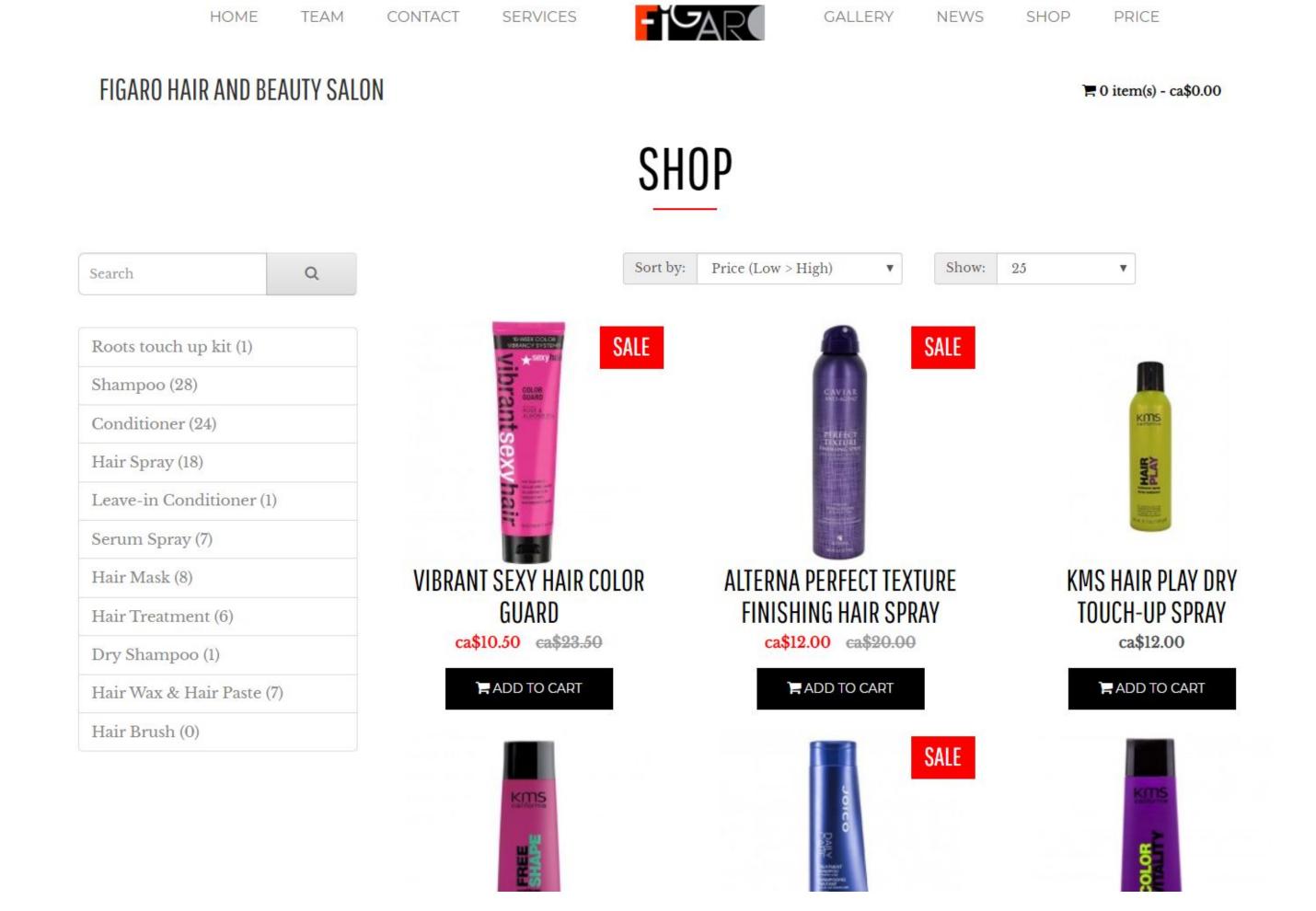
Attention Walnut Creek! We're bringing the Saddle Room home to YOU!

We're allowing the rental of one (1) GritCycle bike per client. You'll be able to pick up your bike from the Walnut Creek location. Please note we have a limited amount of bikes per studio, so act quickly! To reserve a bike, please call us at 714-352-0375 or email us at info@gritcycle.com to schedule a pick-up time and location. The cost is \$299 a month. Let's ride!

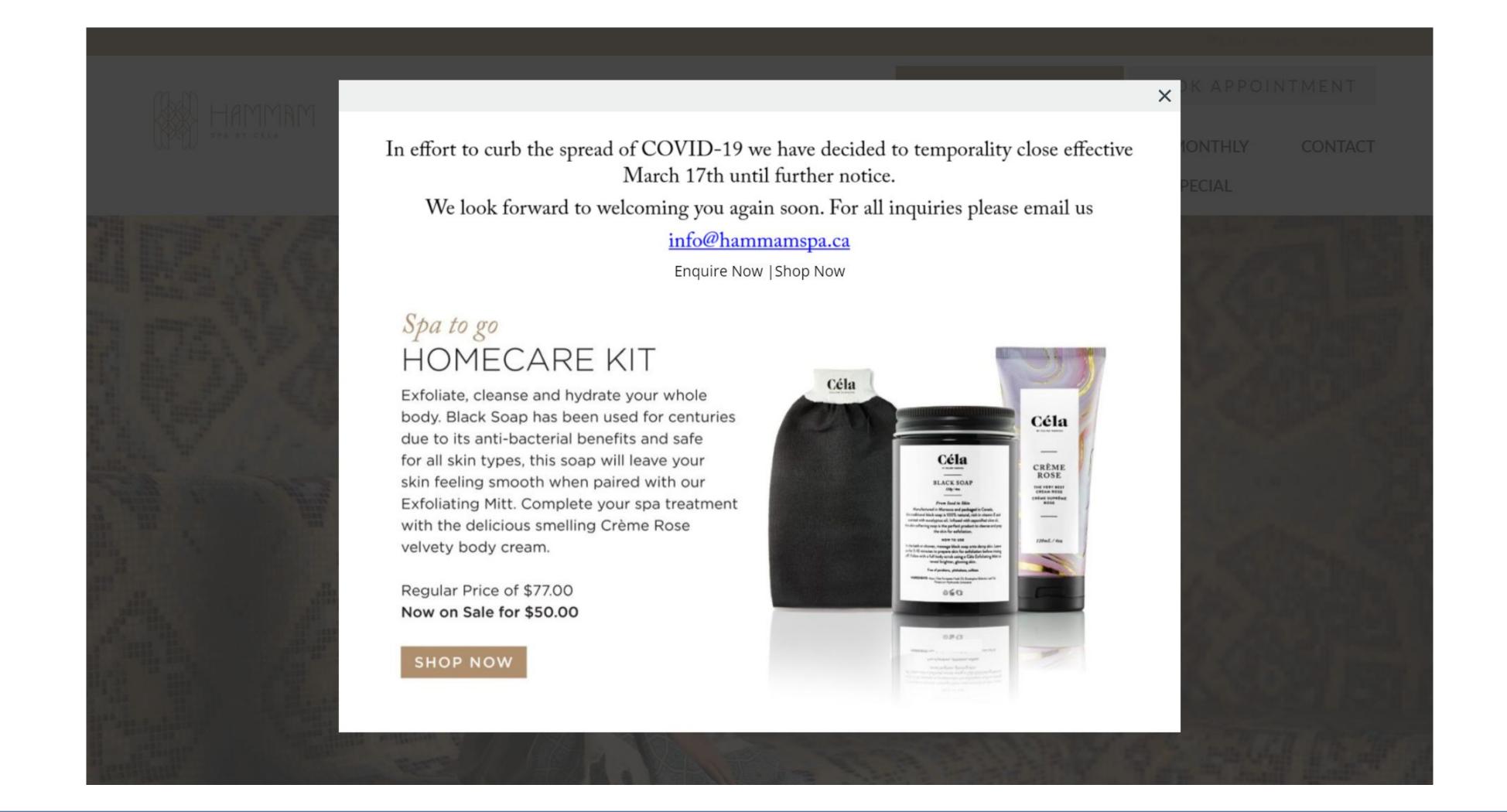
...



Fitness studios are renting equipment for home use.



Beauty salons that had close down can still offer hair and beauty products online.

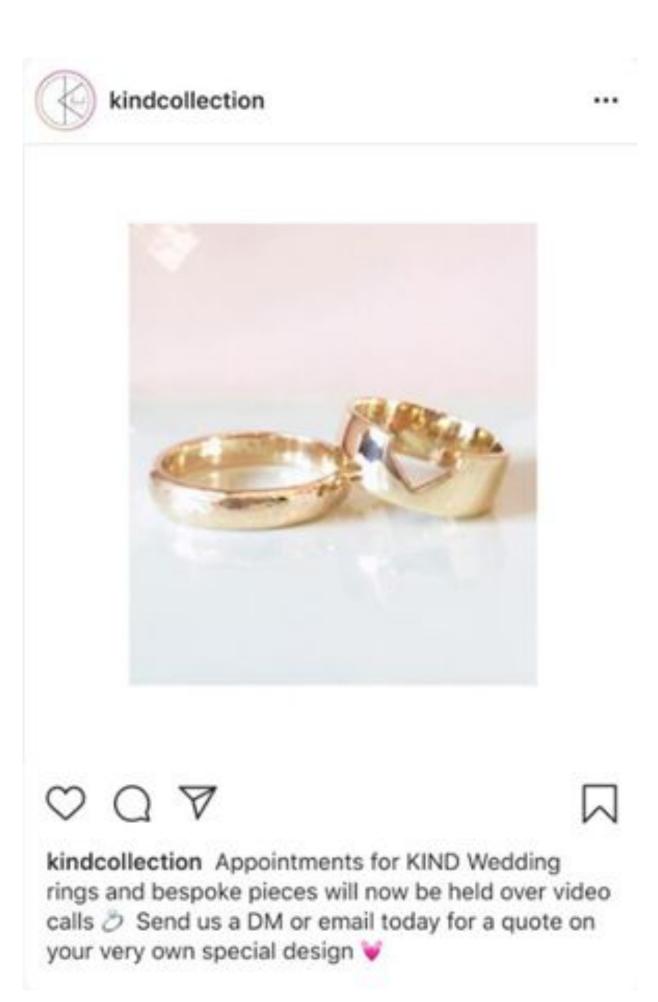


Massage salons, days spas and others can offer homecare kits in place of their regular services.

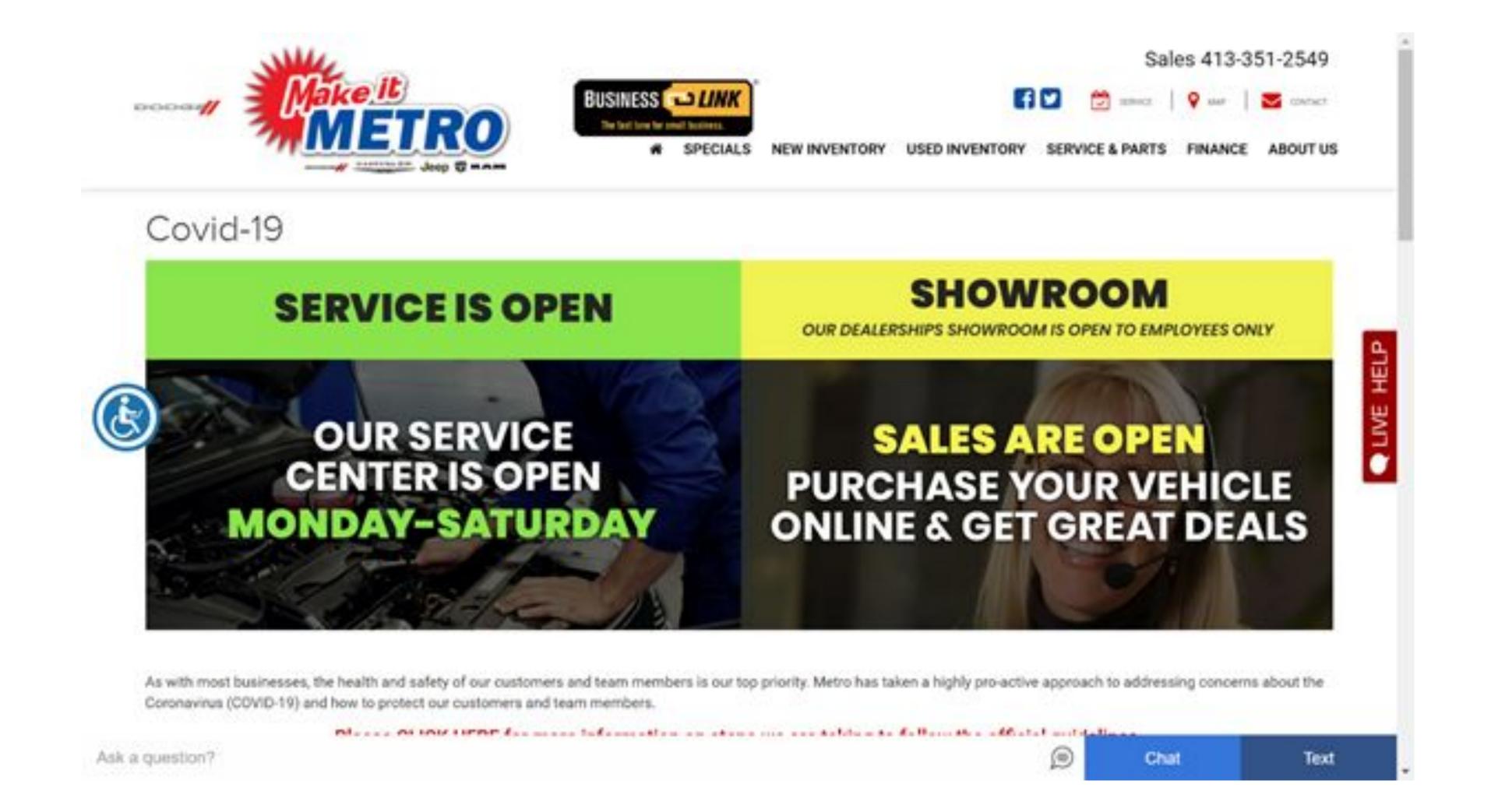
[9] VIRTUAL SHOWROOMS FOR HIGH-TICKET

Businesses that offer high-ticket items, complex products or provide a personalised product or service, can host consultations over video chat through Facebook, Instagram or other online services.

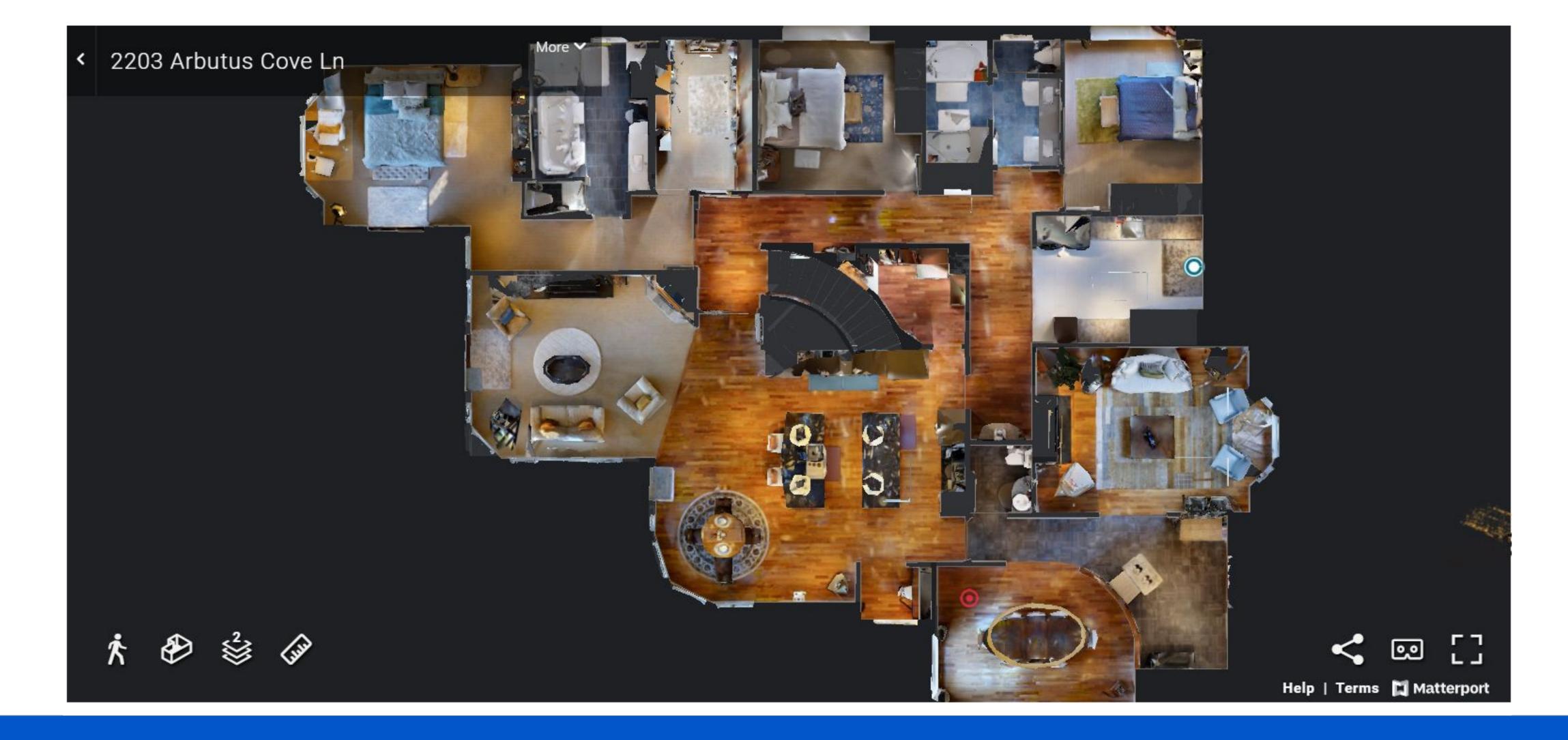
You can set up virtual showrooms or provide consultations to help potential customers pick the right product, size, colour, etc.



Jewelry stores can promote online video consultations to help select the ring style and size.



Even auto dealerships offer virtual showrooms and online vehicle shopping.



Realtors provide virtual tours of homes.

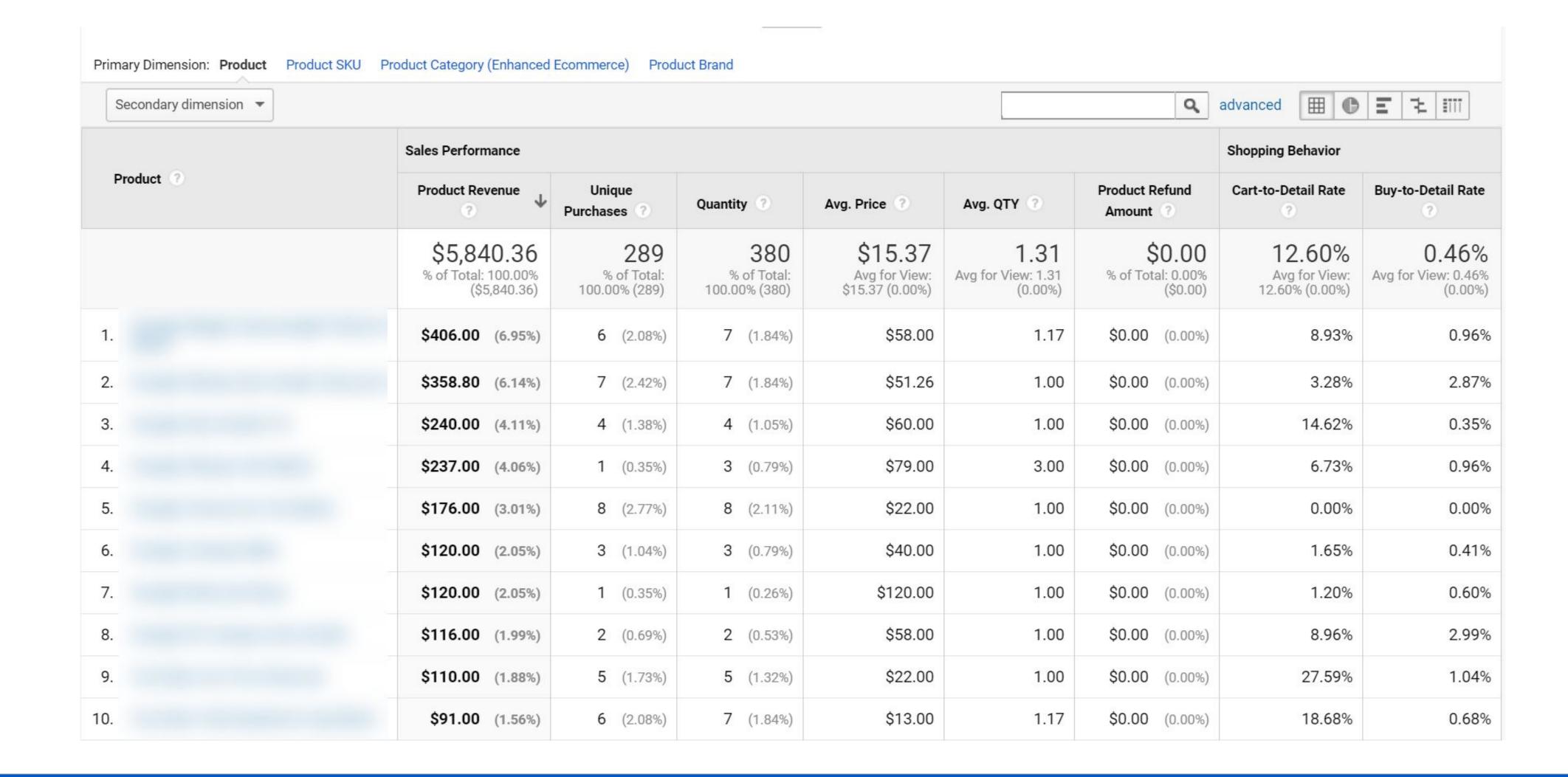
[10] POWER OF

Harness the power of data and let it guide your business decisions.

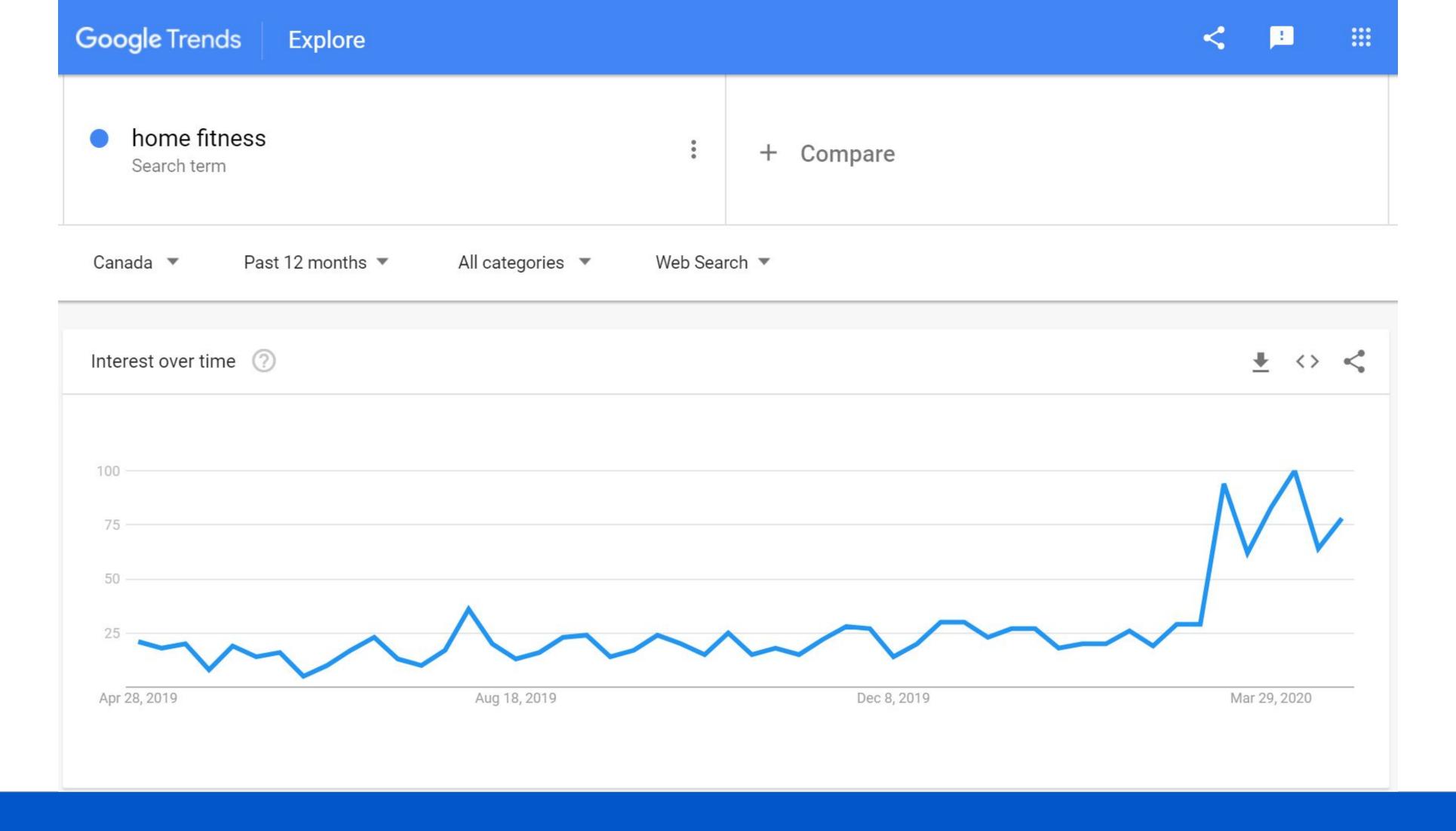
Look through unprecedented amounts of data available online and in your analytics to uncover new opportunities, find products and services that are in demand, modify your campaigns and budgets, and always stay ahead of the curve.

Default Channel Grouping	Acquisition			Behavior			Conversions eCommerce •		
	Users ? ↓	New Users ?	Sessions ?	Bounce Rate	Pages / Session	Avg. Session Duration	Ecommerce Conversion Rate	Transactions	Revenue ?
	141,224 % of Total: 100.00% (141,224)	141,259 % of Total: 100.09% (141,126)	176,399 % of Total: 100.00% (176,399)	73.92% Avg for View: 73.92% (0.00%)	1.72 Avg for View: 1.72 (0.00%)	00:01:32 Avg for View: 00:01:32 (0.00%)	1.20% Avg for View: 1.20% (0.00%)	2,115 % of Total: 100.00% (2,115)	€162,275.97 % of Total: 100.00% (€162,275.97)
1. Organic Search	126,327 (87.10%)	125,010 (88.50%)	149,940 (85.00%)	75.44%	1.61	00:01:27	0.87%	1,301 (61.51%)	€98,177.13 (60.50%)
2. Direct	10,556 (7.28%)	10,530 (7.45%)	14,227 (8.07%)	73.23%	1.89	00:01:41	1.62%	231 (10.92%)	€19,440.72 (11.98%)
3. Referral	6,447 (4.45%)	4,338 (3.07%)	9,947 (5.64%)	54.36%	2.90	00:02:32	4.57%	455 (21.51%)	€33,900.15 (20.89%)
4. Social	1,133 (0.78%)	1,068 (0.76%)	1,354 (0.77%)	74.96%	1.71	00:00:44	1.33%	18 (0.85%)	€1,280.90 (0.79%)
5. Email	390 (0.27%)	295 (0.21%)	675 (0.38%)	42.96%	4.53	00:03:14	14.67%	99 (4.68%)	€8,508.03 (5.24%)
6. (Other)	184 (0.13%)	18 (0.01%)	256 (0.15%)	59.77%	2.55	00:01:52	4.30%	11 (0.52%)	€969.04 (0.60%)

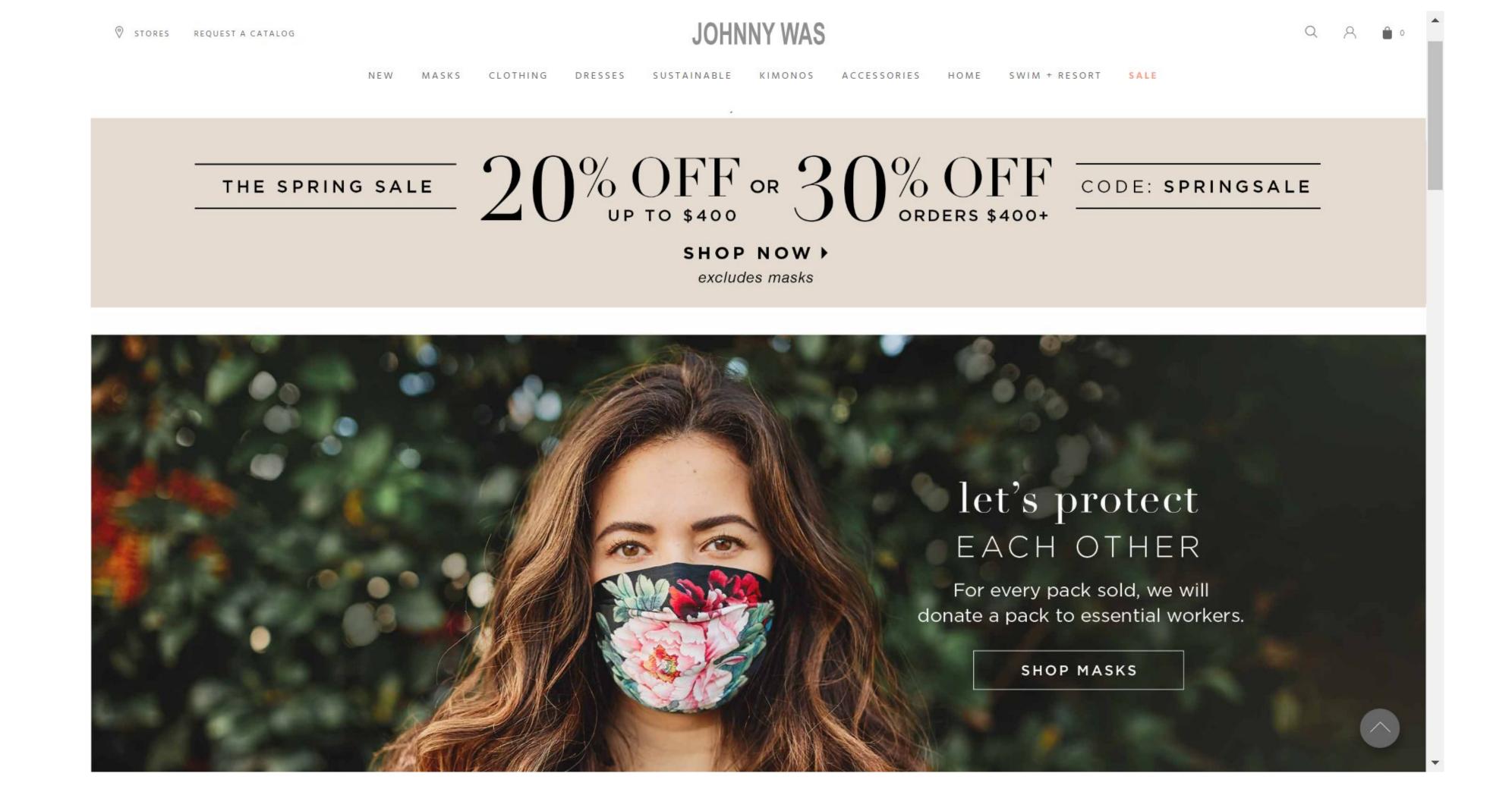
Analyze your traffic, keywords, traffic sources, landing pages, etc.



Dig through your Google Analytics to identify products in demand and items that deliver most profitable sales.



Use Google Trends to uncover trending products or services. "home fitness" more than tripled in popularity indicating a big surge in demand.



With timely data you know where to pivot to promote items in demand - like face masks.

MCF Channel Grouping Path ⑦	Conversions ?	Conversion Value 🕜
1. Organic Search	2,093 (48.90%)	\$3,775.00
2. Direct	935 (21.85%)	\$2,245.00
3. Organic Search Direct	244 (5.70%)	\$1,390.00
4. Paid Search	236 (5.51%)	
5. Direct × 2	127 (2.97%)	_
6. Social Network	114 (2.66%)	_
7. Referral	56 (1.31%)	
8. Organic Search Direct × 2	55 (1.29%)	
9. Direct × 3	40 (0.93%)	
10. Direct × 4	24 (0.56%)	_

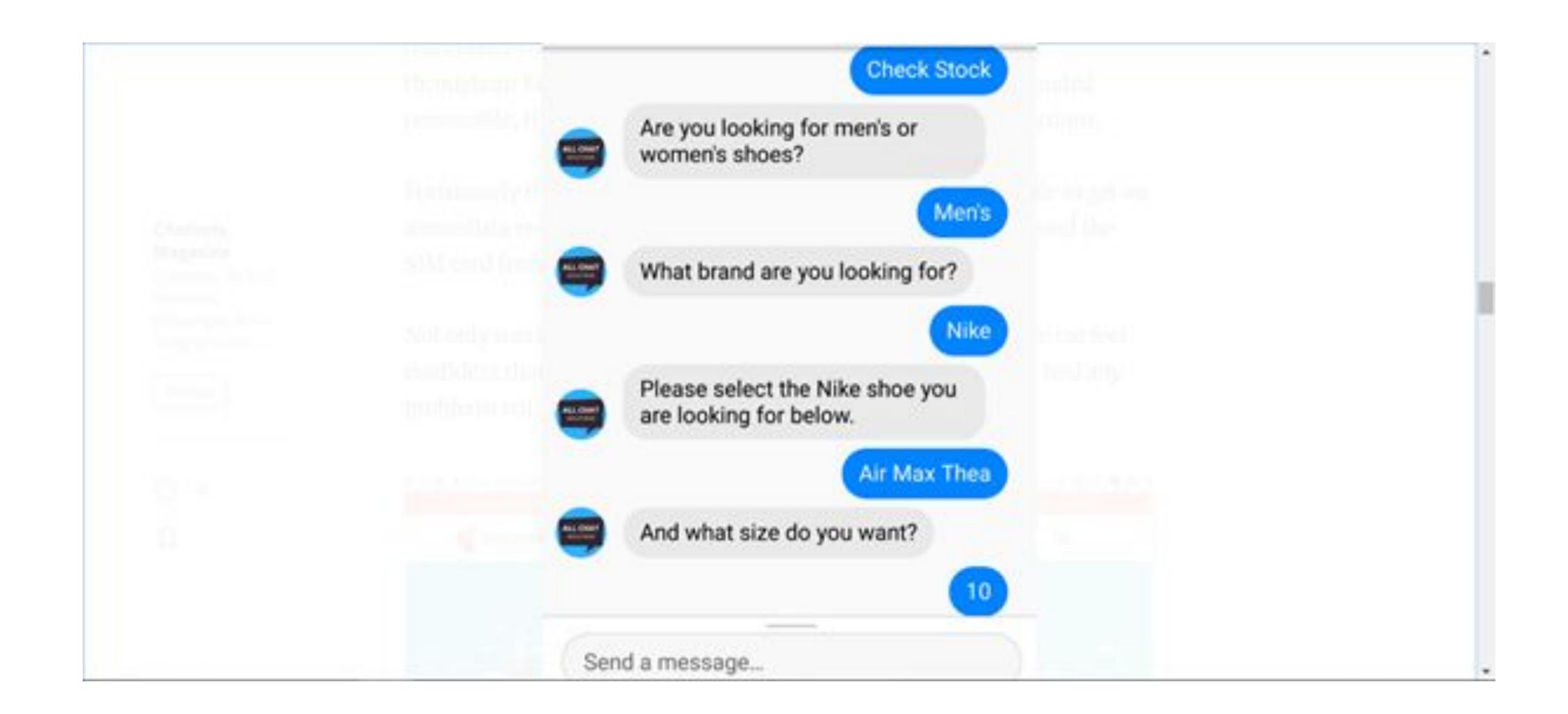
If you're using multiple marketing channels analyze Top Conversion Paths report to understand which channel combinations are converting the best.

[11] AUTOMATE EVERYTHING

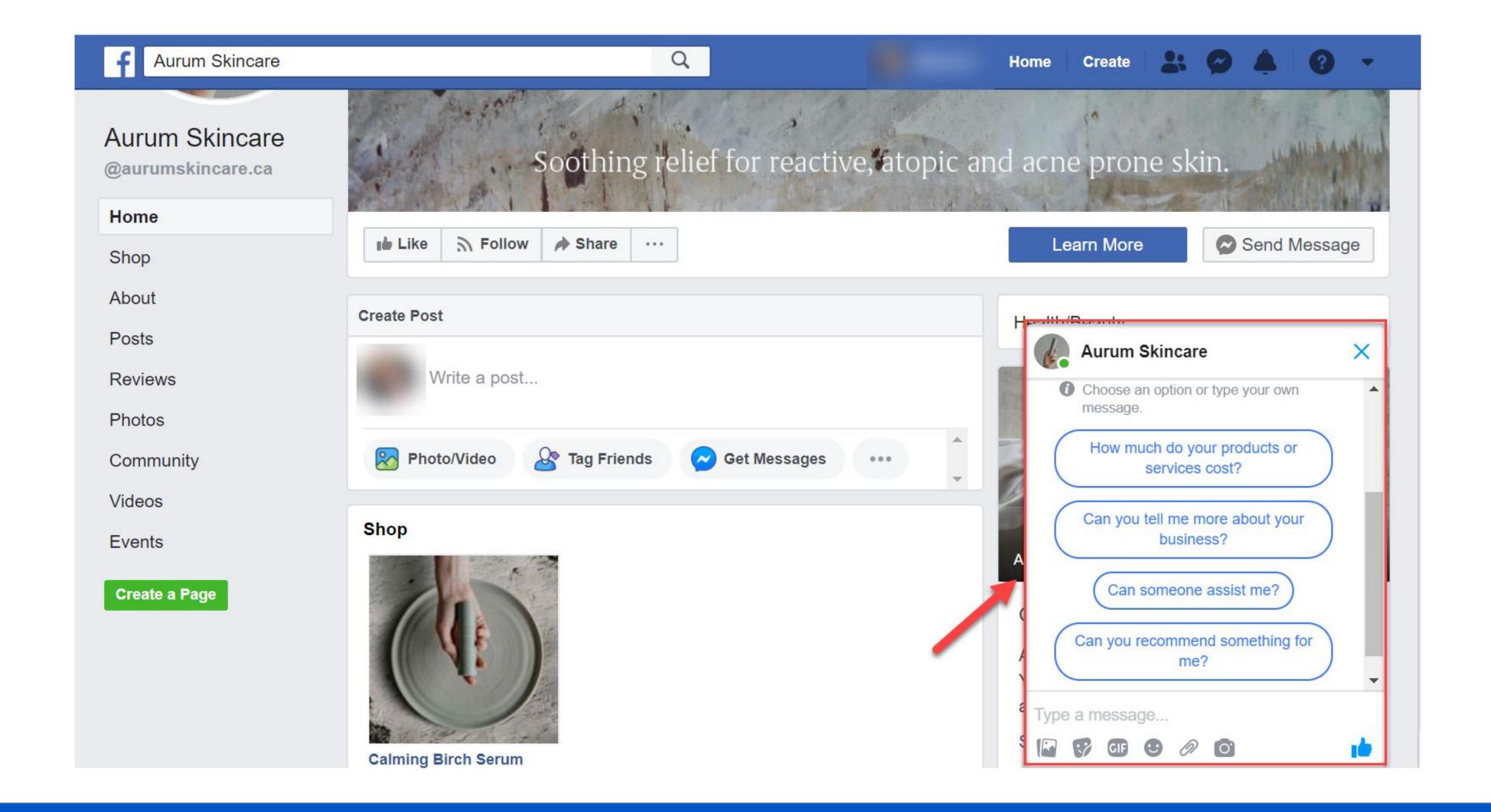
Digital marketing and online sales allow you to automate a bulk of your operation to cut costs and preserve precious cash.

Chatbots can automatically answer customer questions, take orders and cut down sales and customer service costs.

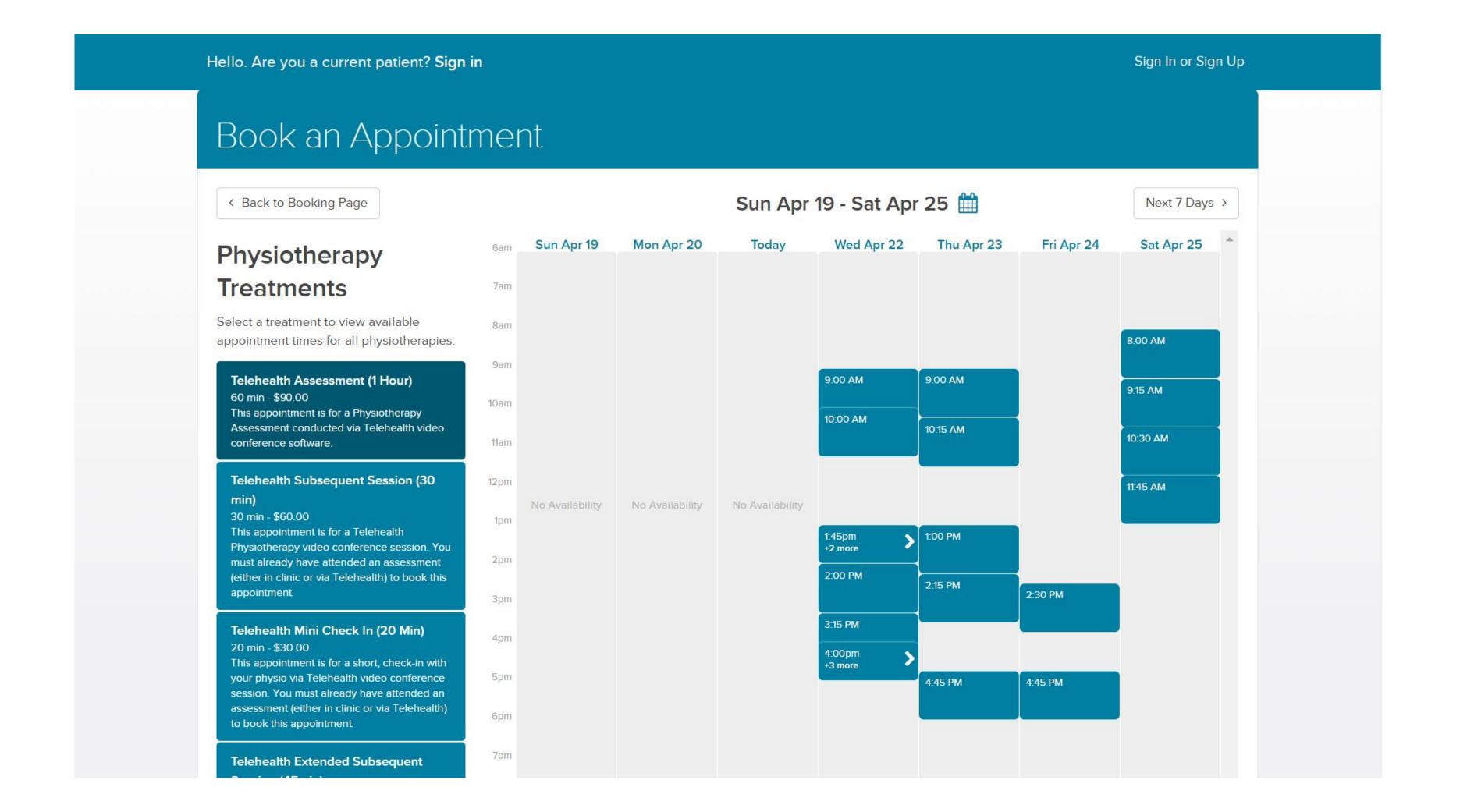
Online booking services allow people to schedule appointments and consultations without the need to hire extra staff.



Leverage online chat bots on your website and social media.



Autorespond to common questions directly from your Facebook page with a chat bot.

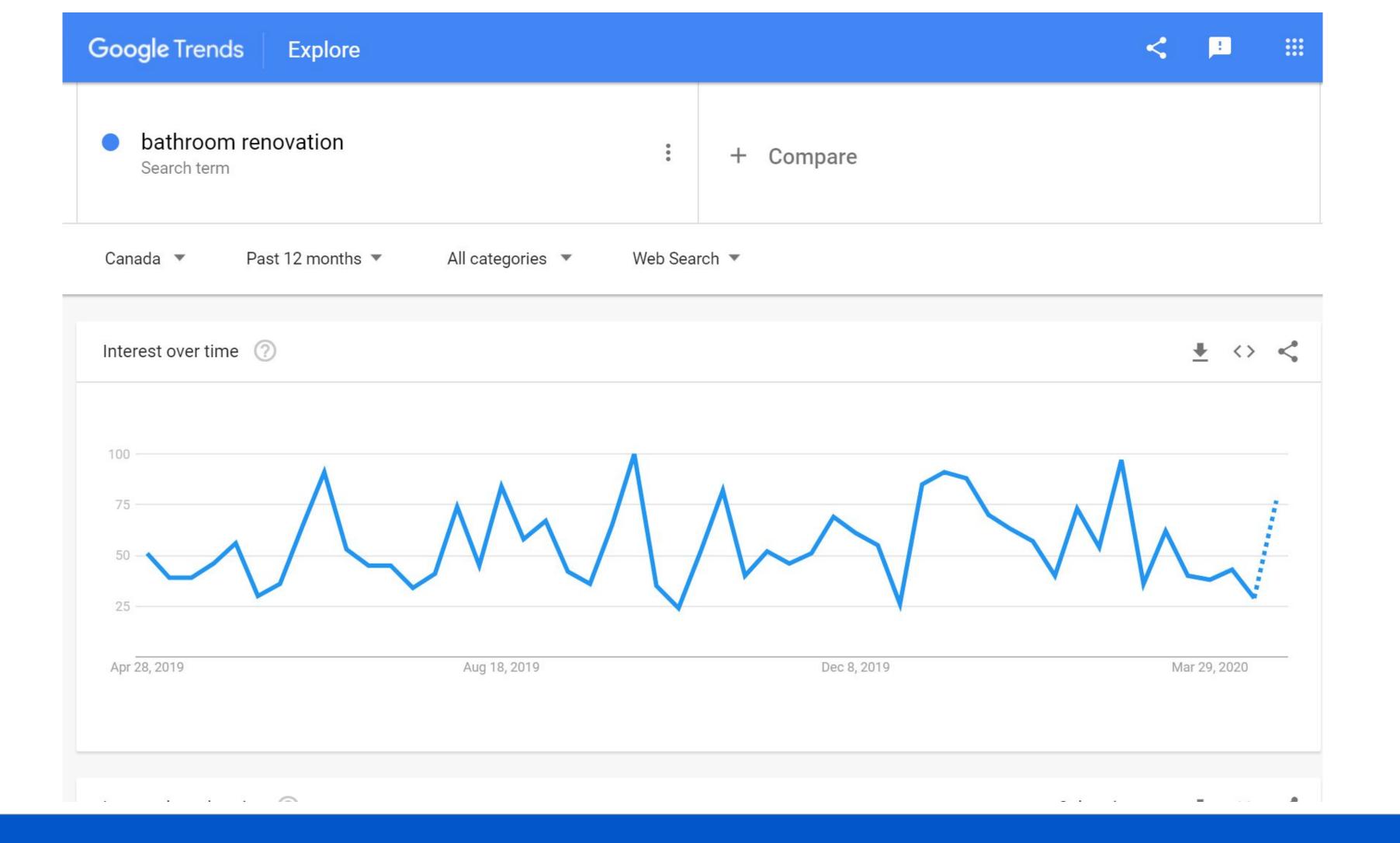


Use online booking solutions to automate scheduling.

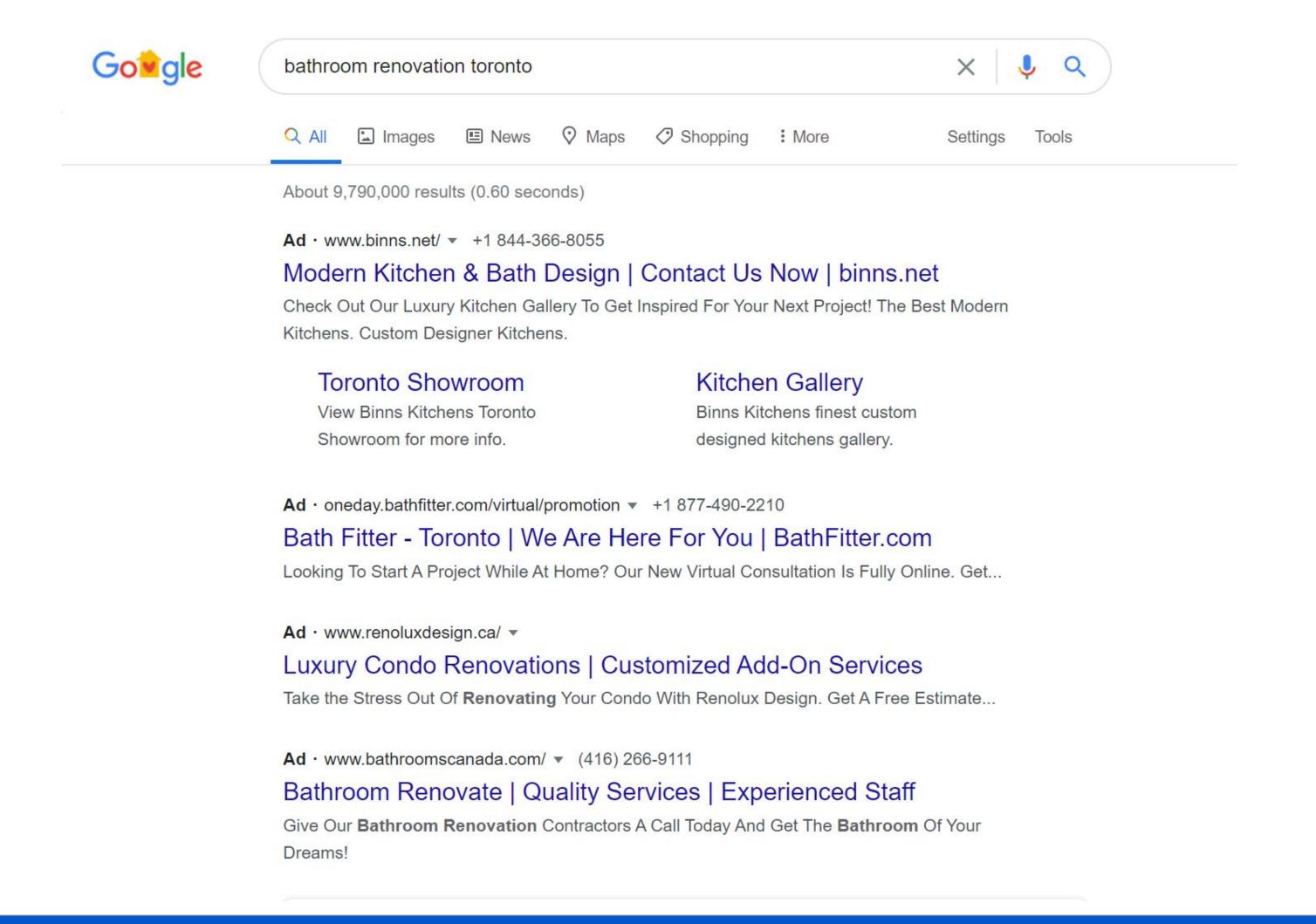
ENTERNATION OF THE PROPERTY OF

Even if there's no current demand for your offer and if you can pivot your business model, you can still advertise and take advantage of low CPC to reach potential customers, raise awareness and build a database (email list) of leads for the future.

Offer online quotes, strategy calls, e-books, cheatsheets, etc., as lead magnets to capture contact information on your website.



Many services are still in demand even though companies cannot provide them at the moment.



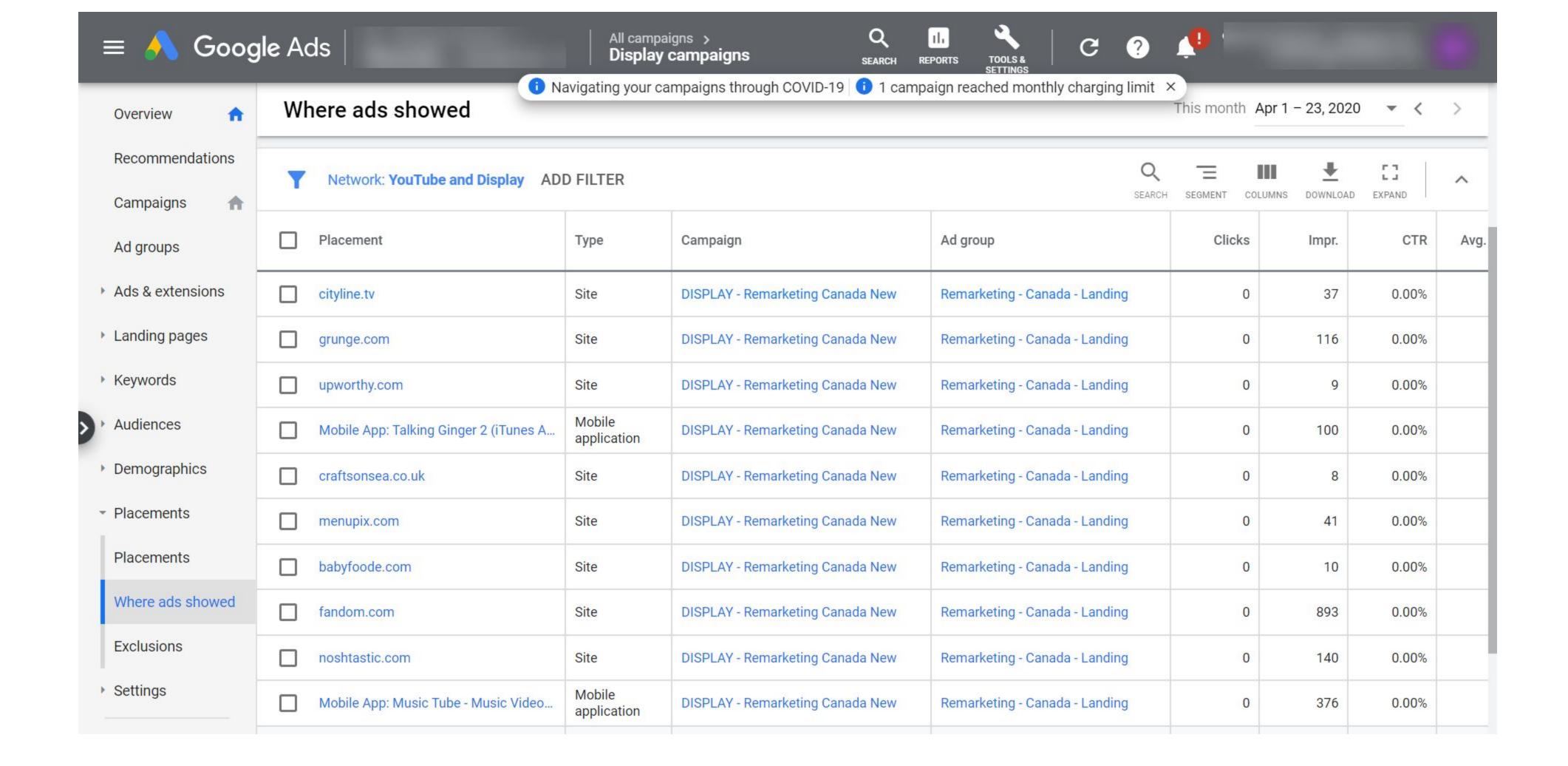
Be available to potential customers and capture leads. If you are not, your competitors will be.

Ad · oneday.bathfitter.com/virtual/promotion ▼ +1 877-490-2210

Bath Fitter - Toronto | We Are Here For You | BathFitter.com

Looking To Start A Project While At Home? Our New Virtual Consultation Is Fully Online. Get...

Be sure to modify your ad messaging to reflect the current situation.



Use your ad budget efficiently by tightly controlling your search terms, audiences and placements, bidding, etc.

[13] UTILIZE FREE TOOLS

Many marketing and software companies are doing their part supporting the community in these uncertain times.

Most are offering free access to their tools and resources:

- Email marketing
- Keyword research for SEO and PPC
- Social media management tool
- CRM and marketing automation
- Online video and conferencing
- Accounting software, etc.

QUESTIONS? LET'S TALK.

www.stablewp.com

e: info@stablewp.com

t: 1888-760-9982

